

Circulation Checkout Statistics - FY2021

CHECKOUT STATISTICS BY ITEM TYPES AT FORT KENT

ITEM TYPE	FY2017	FY2018	FY2019	FY2020	FY2021	% Change
AUDIOCASSETTE	0	0	2	0	1	N/A
BOOK	1748	1547	1229	1041	801	-23%
COMPACT DISK	25	0	1	0	0	N/A
SCORES	2	1	0	0	0	N/A
KIT	0	1	0	0	0	N/A
SERIAL	0	0	59	35	3	-91%
VIDEOCASSETTE	2	10	1	0	2	N/A
2 HOUR	3	2	13	0	0	N/A
3 DAY	4	8	8	4	16	300%
7 DAY	326	432	448	397	170	-57%
24 HOURS / 1 DAY	1	6	74	190	0	-100%
14 DAY	200	133	156	52	10	-81%
2 HOUR (NO OVERNIGHT)	1115	937	1101	862	351	-59%
3 DAY RESERVE EQUIP.	54	81	52	56	54	-4%
NEWSPAPER	0	0	1	0	0	N/A
2 DAY	0	0	0	42	5	-88%
SOFTWARE	0	1	2	0	0	N/A
4 HOUR (NO OVERNIGHT)	0	3	0	0	0	N/A
DVD	463	507	748	349	48	-86%
AUDIO BOOK	56	27	37	16	9	-44%
REQUESTABLE VIDEO	33	16	36	28	24	-14%
MAP	2	2	2	0	0	N/A
ILL LOAN	0	7	2	0	0	N/A
REQUESTABLE CD				1	0	N/A
REQUESTABLE DVD					8	N/A
FLASH CARD			1	0	0	N/A
TOTAL	4034	3721	3973	3073	1502	-51%

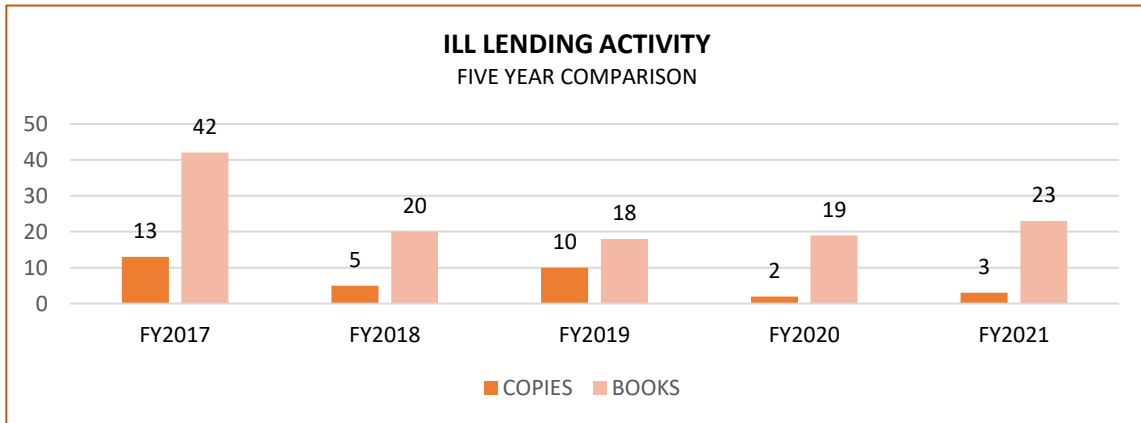
CHECKOUT STATISTICS BY LOCATION TYPE AT FORT KENT

LOCATION	FY2017	FY2018	FY2019	FY2020	FY2021	% Change
Acadian Reference	19	10	29	17	47	176%
Acadian Archives Circulation	0	0	0	0	0	N/A
Curriculum Collection	10	17	5	5	4	-20%
Acadian Archives Media	12	21	1	29	4	-86%
Maine Documents	0	0	0	0	0	N/A
Juvenile	200	80	131	52	10	-81%
Maker Space	0	0	0	94	0	N/A
Media	608	590	911	376	104	-72%
Old Model School	0	0	0	0	0	N/A
Oversize	18	12	0	0	0	N/A
Young Adult	140	165	112	116	64	-45%
Reference	5	8	9	1	5	400%
Reserve	1457	1462	1632	1440	566	-61%
Special Collections	1	1	0	0	2	N/A
Stacks	1562	1333	1079	908	693	-24%
ILL	0	8	2	0	0	N/A
File	0	12	2	0	0	N/A
Maps	2	2	1	0	0	N/A
Periodicals			59	35	3	-91%
TOTAL	4034	3721	3973	3073	1502	-51%

Covid-19 had a direct impact on the circulation of library materials. The library ceased all lending from March to August 2020. When lending resumed it was for the campus community only. Community library privileges resumed mid-October 2020 when curbside pickup was introduced. The public was allowed into the library beginning June 2021.

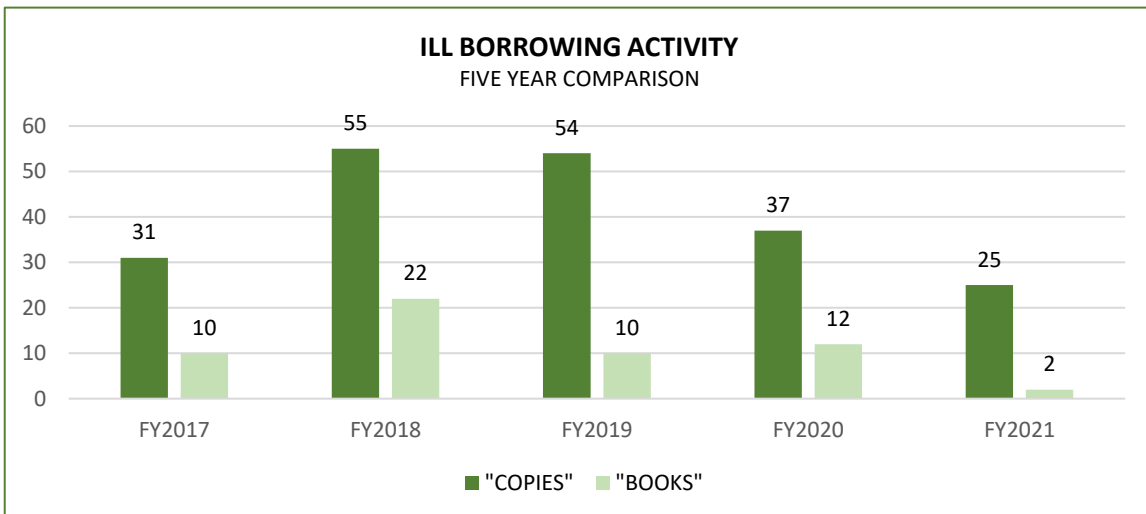
Annual Comparison of Interlibrary Loan Lending Activity
(total requests)

	FY2017		FY2018		FY2019		FY2020		FY2021	
	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS
TOTAL	13	42	5	20	10	18	2	19	3	23
TOTAL ALL	55		25		28		21		26	



Annual Comparison of Interlibrary Loan Borrowing Activity
(total requests)

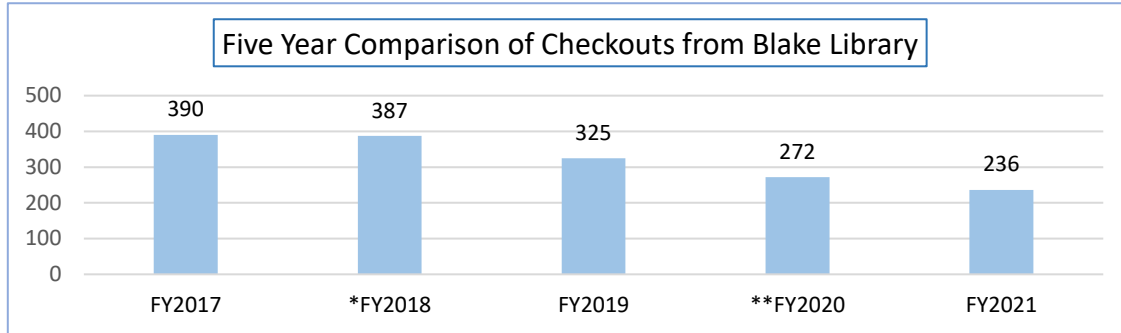
	FY2017		FY2018		FY2019		FY2020		FY2021	
	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS
TOTAL	31	10	55	22	54	10	37	12	25	2
TOTAL ALL	31		77		64		49		27	



Maine InfoNet Yearly Comparison

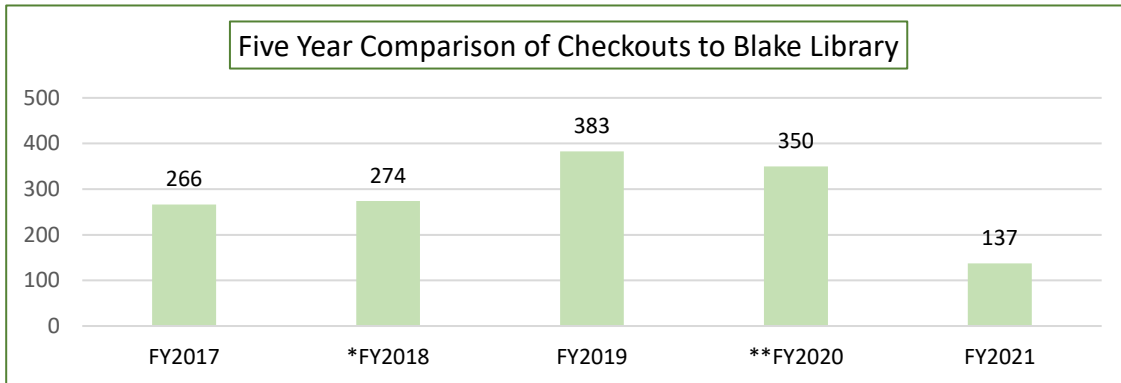
LENDING

	FY2017	*FY2018	FY2019	**FY2020	FY2021
Maine InfoNet	390	387	325	272	236



BORROWING

	FY2017	*FY2018	FY2019	**FY2020	FY2021
Maine InfoNet	266	274	383	350	137



**In March 2020 the University of Maine System closed campuses at the onset of the Covid-19 pandemic and ceased the inter-library lending of materials across the state. The fall 2020 semester began with only the UMFK community requesting materials and using the facility. Curbside service began in mid-October which allowed community patrons to borrow materials without entering the library. Full onsite service began in June 2021.

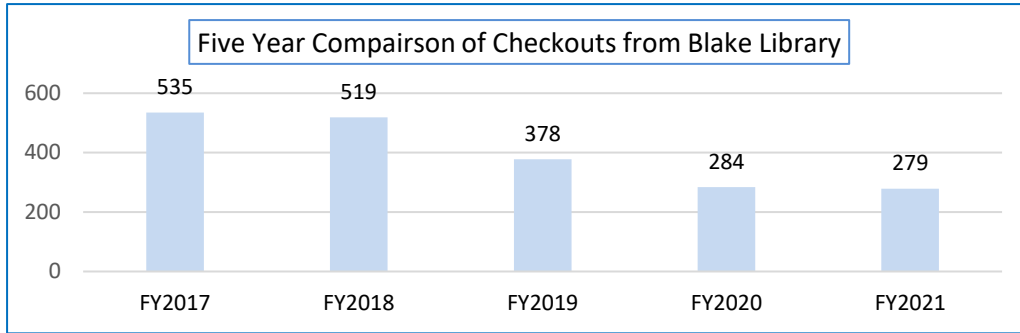
*Beginning June 15, 2018 Blake's collection became unavailable for borrowing due to asbestos floor tile abatement and new tile replacement in the area containing the collection. Items became available again August 27, 2018.

Maine InfoNet lending and borrowing includes: Minerva database transactions, Holdings database, Bates, Bowdoin, Colby, Maine College of Art, Maine Maritime Academy, Portland Public Library and University of New England combined into one group.

URSUS Requestor Yearly Comparison

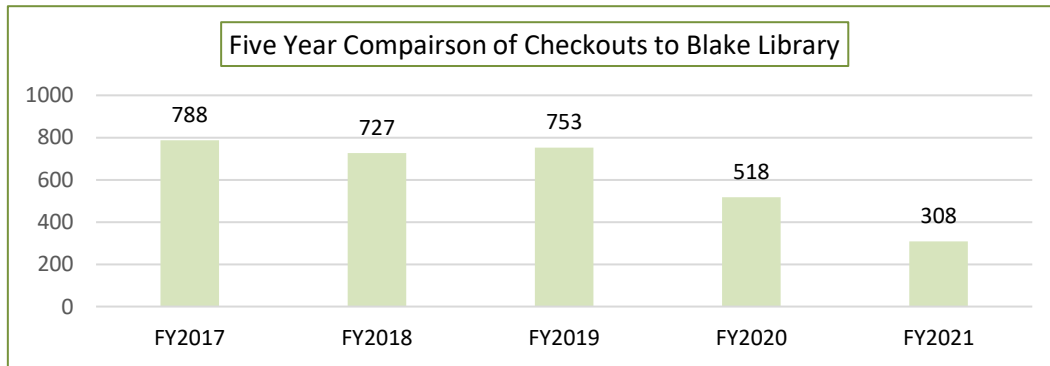
Checkouts from Blake

FY2017	*FY2018	FY2019	**FY2020	FY2021
535	519	378	284	279



Checkouts to Blake

FY2017	*FY2018	FY2019	**FY2020	FY2021
788	727	753	518	308



** In March 2020 the UMaine System closed all campuses at the onset of the Covid-19 epidemic. The state-wide inter-library exchange of materials came to a halt. The fall 2020 semester began with only the UMFK community requesting materials and using the facility. Curbside service began in mid-October which allowed community patrons to borrow materials without entering the facility. Full onsite service began in June 2021.

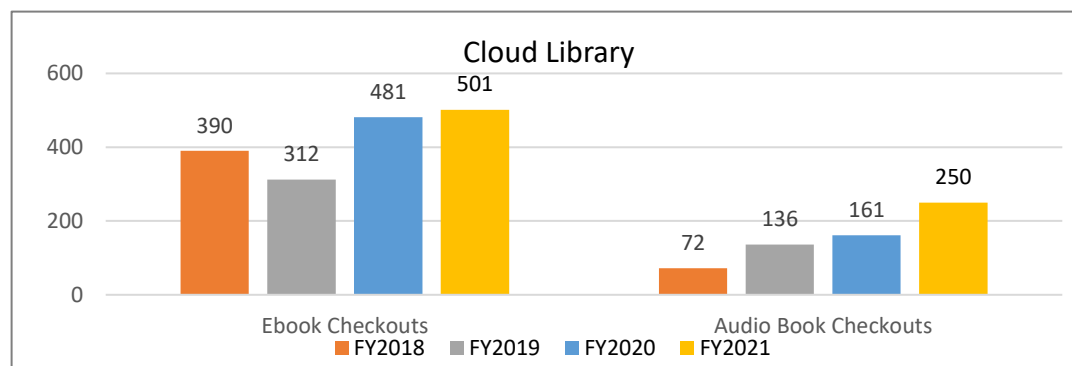
*Beginning June 15, 2018 Blake's collection became unavailable for borrowing due to asbestos floor tile abatement and tile replacement in the area containing the collections. Items became available again in August 2018.

URSUS lending and borrowing includes: University of Maine System libraries, Bangor Public Library and Maine State Library.

Electronic Book Use Statistics by Vendor

Annual Counter 5 Total Requests				
	2020		2021	
	Item	Title	Item	Title
Ebsco	51	39	7	6
Ebookcentral	719	206	2541	488
Gale	382	280	212	135
R2Library	78	4	283	92
Springer	135	102	895	642
Total Requests	1365	631	3938	1363

Cloud Library	FY2018	FY2019	FY2020	FY2021
Ebook Checkouts	390	312	481	501
Audio Book Checkouts	72	136	161	250



Cloud library is a count of ebook and audio book check outs only and cannot be compared to or included with the other ebook or emedia data.

Multimedia Use Statistics by Vendor

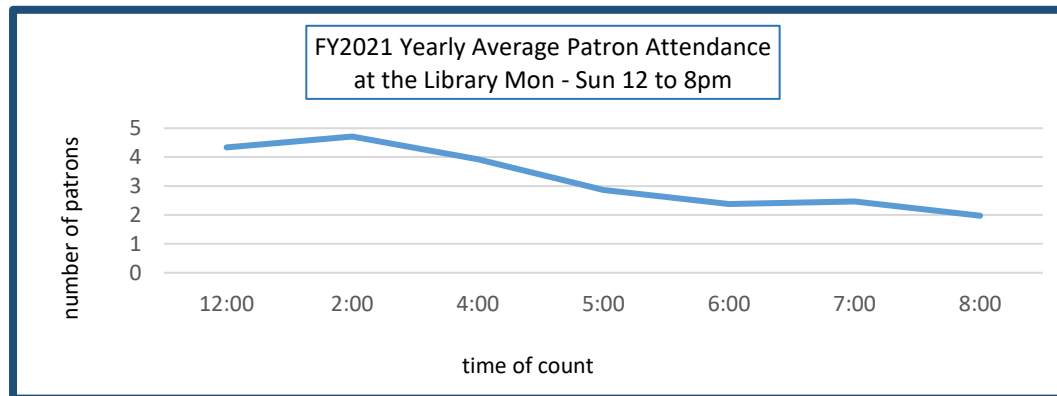
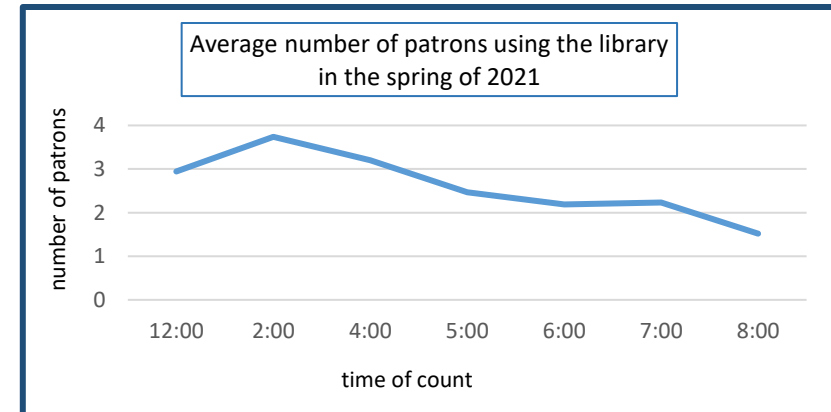
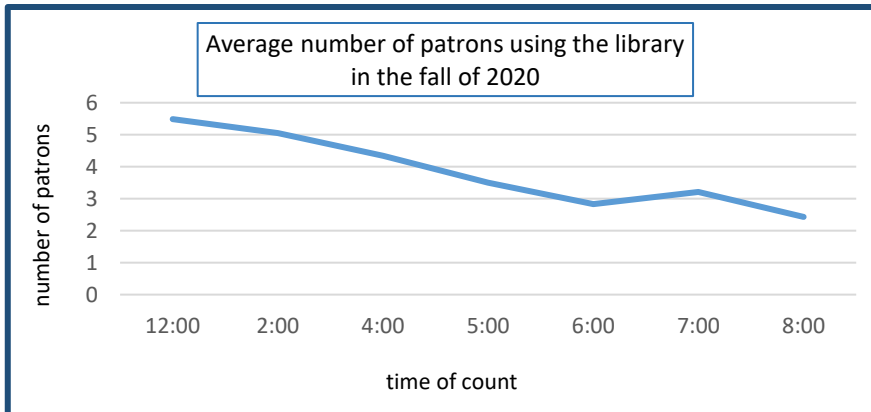
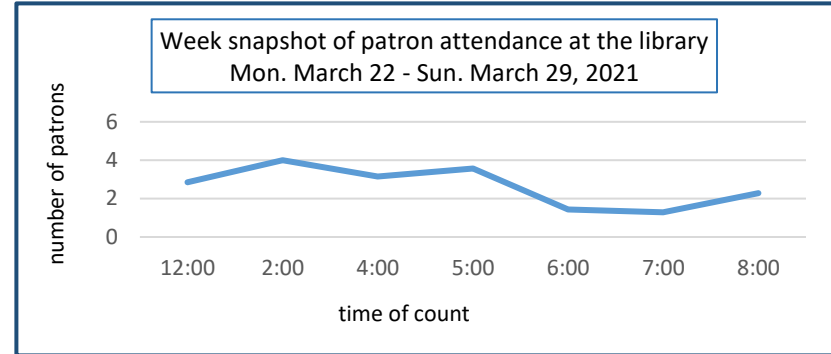
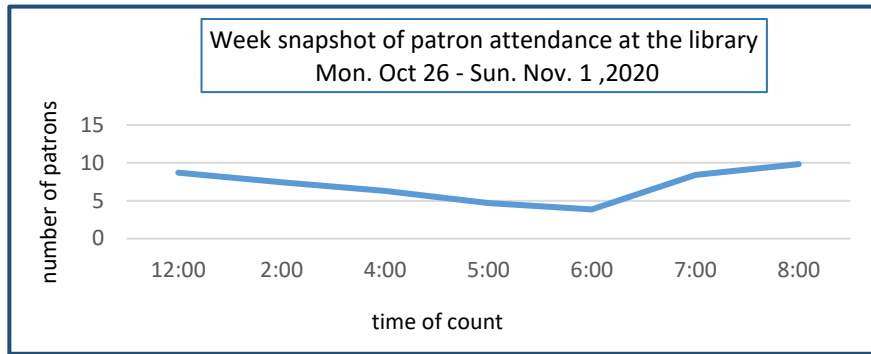
Total Item Requests	2021
Alexander Street (Multimedia)	134
Academic Video Online	51
Total	185

Ebsco, Gale and Proquest did not have any multi-media data to report.

Total Item Requests: Combines all "requests" for interactions with a title. That is all full text views plus chapter downloads (plus print requests, etc.).

Unique Title Requests: The number of times an ebook was accessed in a single patron's session. If a single user downloads multiple chapters from an ebook, or accesses the ebook several times during a session, all of these count as 1 unique title request.

Attendance Summary FY21



In March 2020 the library closed to all patrons due to covid-19. In August 2020 the library reopened to the university community only with slightly reduced hours. In June 2021 we opened to the general public as well.

View of Database Collections by Vendor

Using COUNTER 5 Reports

FY2020 All Vendors	Regular Searches	Total Item Investigations	Total Item Requests	Unique Item Investigations	Unique Item Requests
ProQuest	396	2,110	1,881	1,562	1,443
EBSCO (ALL)	4,607	7,908	3,775	4,475	2,948
Gale	689	4,064	4,023	3,243	3,216
	5,692	14,082	9,679	9,280	7,607

Annual Comparison of Total Item Requests					
Collections	FY2019	FY2020	FY2021	% Diff	
ProQuest	3,525	3,341	1,881	-44%	
EBSCO	5,330	4,462	3,775	-15%	
Gale	3,212	5,089	4,023	-21%	
	12,067	12,892	9,679	-25%	

Annual Comparison of Unique Item Requests					
Collections	FY2019	FY2020	FY2021	% Diff	
ProQuest	2,651	2,503	1,443	-42%	
EBSCO	4,196	3,429	2,948	-14%	
Gale	2,424	4,077	3,216	-21%	
	9,271	10,009	7,607	-24%	

EBSCO Database Collection					
	FY2019	FY2020	FY2021	% Diff	
Reg. Searches	24,266	11,985	4,607	-62%	
Total Item Investigations	12,043	9,783	7,908	-19%	
total Item Requests	5,330	4,462	3,775	-15%	
Unique Item Investigations	7,031	5,554	4,475	-19%	
Unique Item Requests	4,338	3,429	2,948	-14%	

Specific EBSCO Collections	Regular Searches	Total Item Investigations	Total Item Requests	Unique Item Investigations	Unique Item Requests
Academic Search Complete	682	2285	1282	1206	958
CINAHL with Full Text	2964	3962	1668	2367	1344
Nursing Reference Center Plus	97	50	47	36	36
PsycARTICLES	393	946	542	416	412
PsycINFO	322	198	0	143	0
	4458	7441	3539	4168	2750

GALE Database Collection					
	FY2019	FY2020	FY2021	% Diff	
Reg. Searches	482	1,296	689	-47%	
Total Item Investigations	3,268	5,134	4,064	-21%	
total Item Requests	3,212	5,089	4,023	-21%	
Unique Item Investigations	2,460	4,105	3,243	-21%	
Unique Item Requests	2,424	4,077	3,216	-21%	

PROQUEST Database Collection					
	FY2019	FY2020	FY2021	% Diff	
Reg. Searches	314	1,821	396	-78%	
Total Item Investigations	3,871	3,816	2,110	-45%	
Total Item Requests	3,525	3,341	1,881	-44%	
Unique Item Investigations	2,815	2,754	1,562	-43%	
Unique Item Requests	2,651	2,503	1,443	-42%	

Counter 5 report definition per Lorraine Estelle lorraine.estelle@counterusage.org at ProjectCounter.org

Total Item Investigations: counts every click that displays information about an article, and every click that downloads its content:

Information can be an abstract, for example, or information about the author.

Download clicks are those that download the full text of the article. Most of these downloads are in either HTML or PDF format, but downloads of the full text in any format are counted.

Note that Release 4 only counted clicks to download, so the new metrics give you extra information about the activity on an article."

Unique Item Investigations: This also counts the information and download clicks for each article. However, repeated clicks on the same article during a session are not added to the count. What this means is that if a user clicks to view the abstract, the HTML, or the PDF of a single article, this click is counted once and only once. Any other clicks to download or display information on the same article during the session are not added to this metric.

Total_Item_Requests effectively reproduces the Reporting Period Total in Release 4, so you can use it to make direct comparisons over time between Release 4 reports and Release 5 reports.

Unique_Item_Requests: Most libraries will use Unique_Item_Requests to calculate cost per use. That is because this metric more accurately reflects usage per item (article) across different types of platform.

Key Differences: Finally, the key difference between Investigations metrics and Requests metrics is that Investigations count all clicks for information about an article (such as abstracts) – not just downloads. Requests only count clicks for the downloads of the full text.

ProQuest Summon (OneSearch)

	FY2018	FY2019	FY2020	FY2021	% Diff
Sessions	19,682	26,501	26,327	22,049	-1%
Basic Searches	29,383	29,912	25,397	18,560	-15%
Click on Title		28,190	22,397	20,173	-21%
Facet Filtering	34,175	28,547	27,051	19,481	-5%

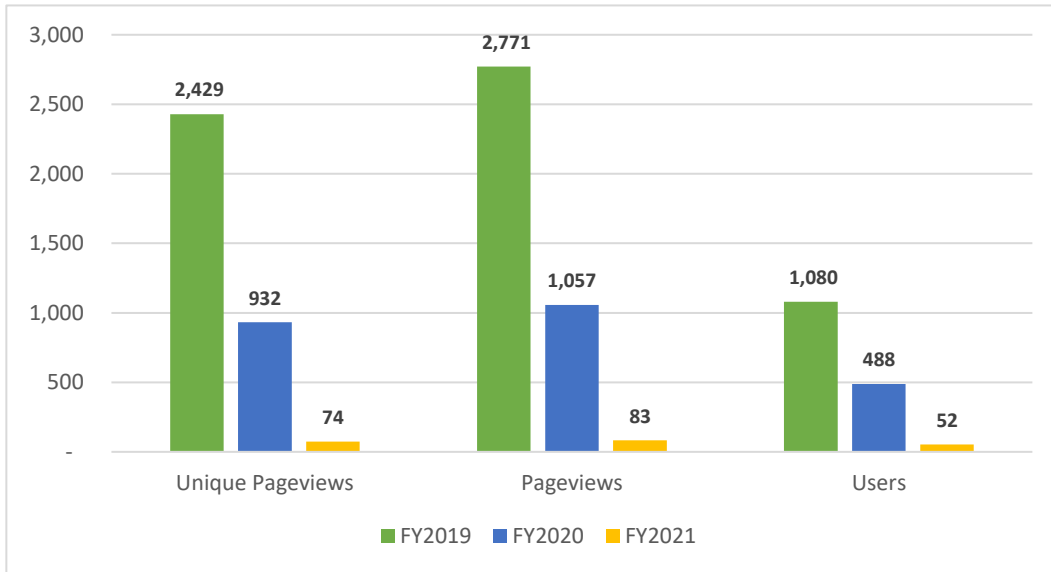
Summon Click-Through Data

Where patrons go when they leave Summon
FY2021

Resource Name	Company	Sub Rq.	FY2020	FY2021
			Requests	Requests
Academic Search Complete	EBSCO		1,303	949
BioMed Central	BioMedCentral			144
Blake Library Print Journal Holdings	Blake Library		159	94
CINAHL w/Full-Text	EBSCO		1,100	857
Directory of Open Access Journals ALL	Multiple Vendors		846	2,469
Ebook Central	Proquest		458	592
EBSCO EJS	EBSCO		95	128
Education Full Text	EBSCO		48	55
Environment Complete	EBSCO		79	49
Freely Accessible Journals (multi-subject)	Multiple Vendors		485	307
Gale ALL	Gale		3,949	3,187
HeinOnline Academic	Hein & Co.			70
HighWire Press	Free Journals		365	506
JSTOR Early Journal Content	JSTOR		23	12
Nature Journal ALL	Nature		99	33
Journals@Ovid Nursing Full Text Plus	OVID			94
PsycARTICLES	EBSCO		132	331
PubMed Central	National Library of Medicine		453	1,620
R2 Digital Library PDA Discoverable Titles	R2 - Rittenhouse		63	87
Sage Complete	Sage		137	198
ScienceDirect Journals - ALL	Elsevier		4,681	3,360
ProQuest ALL (not ebooks)	Proquest		1,847	1,676
Business Premium Collection	Proquest	238		1078
Global Newstream	Proquest	366		276
Sociology Collection	Proquest	1,077		0
SpringerLINK	Springer		1,066	1,190
Taylor & Francis - ALL	T & F		1,435	1,261
URSUS Library Catalog	UMS URSUS		1,782	779
Total			20,605	20,048

NCLEX RN Review Video Series
using Google Analytics

	FY2019	FY2020	%Diff.	FY2021	% Diff.
Unique Pageviews	2,429	932	-62%	74	-92%
Pageviews	2,771	1,057	-62%	83	-92%
Users	1,080	488	-55%	52	-89%



**Serials Total Usage Counts
FY2021**

**Print Serials Usage Count
ACRL Q60**

In Library Usage	Checked Out#	Times Routed	Total Usage
3	0	3	6

**Electronic Serials Usage Count
ACRL Q63**

Total Items Count Counter 5	Unique Items Count Counter 5	Flipster Downloads	Flipster Online Views
970	704	0	80

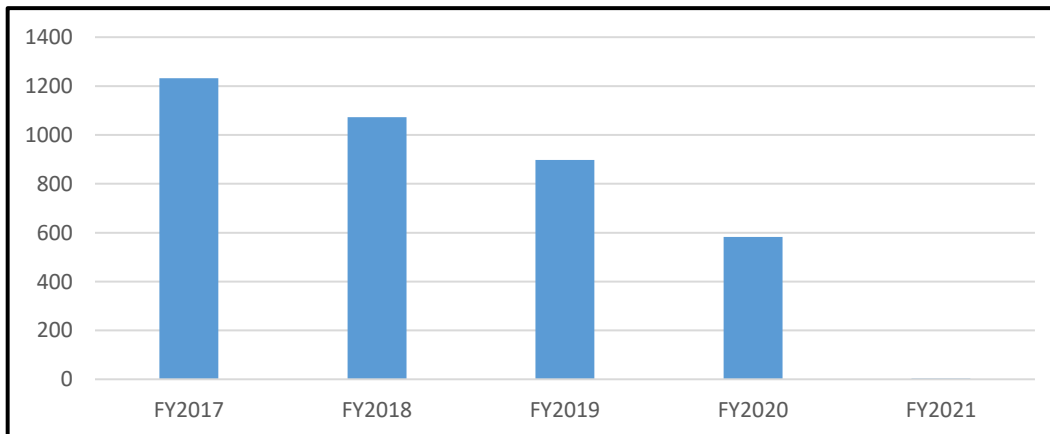
**Microfilm Usage Count
ACRL Q60**

Serials Title	Usage Count
Newsweek	1

Print Periodicals Use Count: Annual Comparison

Year	Titles Used	Items Used	Title Usage Change	Change
FY2017	64	1,232	1.59%	-20.00%
FY2018	47	1,073	-26.56%	-12.91%
FY2019	45	897	-4.26%	-16.40%
FY2020	40	582	-11%	-35%
FY2021	3	3	-93%	-99%

Items Used



Serials Item Requests

Counter 5

FY2021

Collection	Total Items	Unique Items
Ebsco	3,702	2,887
Gale	3,345	2,675
Proquest	1,263	933
Individually purchased	970	704
Total	9,280	7,199

