## **Services**

Ebooks (Cloud Library Checkouts)   comment 60b   481   501   4.2%		ACRL Q#	FY2020	FY2021	% change
Reference Transactions at other service points         64         22         0         -100.0%           Electronic Reference Transactions         67         78         94         20.5%           Presentations, Number of (BI Sessions)         70         19         3         -84.2%           Presentations, Number of (BI Sessions)         71         288         40         -86.1%           CIRCULATION         Total (and completed in the co	REFERENCE & INSTRUCTION				
Electronic Reference Transactions	Informational Reference Transactions	64-65	252	117	-53.6%
Presentations, Number of (BI Sessions)         70         19         3         -84.2%           Presentations, Attendance at         71         288         40         -86.1%           CIRCULATION         Total form (initial checkouts only - no reserves)         1,633         882         -46.0%           Reserves         1,633         882         -46.0%           Equipment from reserves         60a         2,503         54         -90.6%           Total (no equipment)         60a         2,503         54         -90.6%           ELECTRONIC CIRCULATION         200         631         1,548         145.3%           Emedia All - emedia (tot.item req.)and ebooks (uniq. tit.)         60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%	Reference Transactions at other service points	64	22	0	-100.0%
Presentations, Attendance at CIRCULATION         71         288         40         -86.1%           CIRCULATION         Circulation (initial checkouts only - no reserves)         1,633         882         -46.0%           Reservers         1,440         620         -56.9%           Equipment from reserves         573         54         -90.6%           Total (no equipment)         60a         2,500         1,448         -42.1%           ELECTRONIC CIRCULATION         Electronic Studing ettern Requests (sim.to FT dwnlds)         63         9,280         -100.0%           Emedia All - emedia (tot.item req.) and ebooks (uniq. tit.)         60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         481         501         4.2%           LENDING TO OTHER LIBRARIES         19         23         21.1%           Interlibrary Loan: articles (w/all)(Non-returnables)         72         23         50.0%           Maine Info Net/InnReach (w/state) (returnables)         72         23         50.0%           Maine Info Net/InnReach (w/state) (returnables)         81         577         541         -6.2%           Total Non-returnables         81b         27         23         -6.3%           BORROWIN	Electronic Reference Transactions	67	78	94	20.5%
CIRCULATION         Circulation (initial checkouts only - no reserves)         1,633         882         4-6.0%           Reserves         1,440         620         5-56.9%           Equipment from reserves         573         54         -90.6%           Total (no equipment)         60a         2,500         1,448         -42.1%           ELECTRONIC CIRCULATION         Ejournals: Unique Item Requests (sim.to FT dwnlds)         63         9,280         -100.0%           Emedia All - emedia (tot.item req.)and ebooks (uniq. tit.)         60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         481         501         -100.0%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         481         501         -2.2%           Ibooks (Cloud Library Checkouts)         comment 60b         481         501         -2.2%           Level Ibrary Loan: books (w/all) (returnables)         19         23         20.0%         350.0%           Malice Info Net/InnReach (w/state) (returnables)         81	Presentations, Number of (BI Sessions)	70	19	3	-84.2%
Circulation (initial checkouts only - no reserves)   1,633   882   -46.0%	Presentations, Attendance at	71	288	40	-86.1%
Reserves         1,440         620         -56.9%           Equipment from reserves         573         54         -90.6%           Total (no equipment)         60a         2,500         1,448         -90.6%           Total (no equipment)         60a         2,500         1,448         -42.1%           ELECTRONIC CIRCULATION         Figurials: Unique Item Requests (sim.to FT dwnlds)         63         9,280         -100.0%           Emedia All - emedia (tot.item req.) and ebooks (uniq. tit.)         60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         481         501         4.2%           LENDING TO OTHER LIBRARIES         Interlibrary Loan: articles (w/all) (returnables)         19         23         21.1%           Interlibrary Loan: articles (w/all) (returnables)         272         236         -13.2%           Requestor Function (w/UMS) (returnables)         81         57         538         -6.4%           Total Returnable         81a         57         538         -6.4%           Total Non-returnables         81b         2         3         50.0%           BORROWING FROM OTHER LIBRARIES         137         25         -32.4%           Interlibrary Loan: articles (w/	CIRCULATION				
Equipment from reserves   60a   2,500   1,448   -90.6%	Circulation (initial checkouts only - no reserves)		1,633	882	-46.0%
Total (no equipment)   EBECTRONIC CIRCULATION	Reserves		1,440	620	-56.9%
Electronic Circulation   Ejournals: Unique Item Requests (sim.to FT dwnIds)   63   9,280   -100.0%   Emedia All - emedia (tot.item req.)and ebooks (uniq. tit.)   60b   631   1,548   145.3%   Ebooks (Cloud Library Checkouts)   comment 60b   481   501   4.2%   4.2%   Ebooks (Cloud Library Checkouts)   Embriding To OTHER LIBRARIES	Equipment from reserves		573	54	-90.6%
Ejournals: Unique Item Requests (sim.to FT dwnlds)   63   9,280   1,000%	Total (no equipment)	60a	2,500	1,448	-42.1%
Emedia All - emedia (tot.item req.) and ebooks (uniq. tit.)         60b         631         1,548         145.3%           Ebooks (Cloud Library Checkouts)         comment 60b         481         501         4.2%           LENDING TO OTHER LIBRARIES         Interlibrary Loan: acticles (w/all)(non-returnables)         19         23         21.1%           Interlibrary Loan: acticles (w/all)(Non-returnables)         272         236         -13.2%           Requestor Function (w/UMS) (returnables)         284         279         -1.8%           Total Loaned:         81         577         541         -6.2%           Emercia Total Returnable:         81a         575         538         -6.4%           Double State (w/all) (returnables)         81b         2         3         50.0%           BORROWING FROM OTHER LIBRARIES         Interlibrary Loan: acticles (w/all)(returnables)         312         2         -83.3%           Interlibrary Loan: acticles (w/all)(returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         82         917         472         -48.5%           Total Borrowed:         82	ELECTRONIC CIRCULATION				
Ebooks (Cloud Library Checkouts)   comment 60b   481   501   4.2%	Ejournals: Unique Item Requests (sim.to FT dwnlds)	63	9,280		-100.0%
Interlibrary Loan: books (w/all)(returnables)   19   23   21.1%     interlibrary Loan: articles (w/all)(Non-returnables)   272   236   50.0%     Maine Info Net/InnReach (w/state) (returnables)   284   279   -1.8%     Requestor Function (w/UMS) (returnable)   818   577   541   -6.2%     Total Loaned:   818   577   541   -6.2%     Total Returnable:   81a   575   538   -6.4%     Total Non-returnable:   81b   2   3   50.0%     BORROWING FROM OTHER LIBRARIES     Interlibrary Loan: books (w/all)(returnables)   12   2   -83.3%     interlibrary Loan: articles (w/all)(Non-returnables)   37   25   -32.4%     Maine Info Net/InnReach (w/state) (returnables)   350   137   -60.9%     Requestor Function (w/UMS) (returnables)   518   308   -40.5%     Total Borrowed:   82   917   472   -48.5%     Total Returnable:   82a   880   447   -49.2%     Total Non-returnable:   82a   880   447   -49.2%     Total Returnable:   82a   880   447   -49.2%     Total Prime Equivalents (FTE) (fall numbers)   82b   37   25   -32.4%     Student Enrollment*   518   518   518   518   518     Full-Time Equivalents (FTE) (fall numbers)   91   87   52   526   -4.7%     Part-Time Undergraduate   91a   552   526   -4.7%     Part-Time Undergraduate   91b   1,037   1,099   6.0%     Part-Time Undergraduate   91e   1,892   1,625   -14.1%     ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)     Average # of people in the library at any given time   FY2020   FY2021     (weekends include Fridays)   Wkdays   7   4   -42.9%     Weekends include Fridays   Wkdays   7   4   -42.9%     Weekends include Fridays   50.0%   50.0%     Weekends include Fridays   60.0%   60.0%     Weekends include Fridays   60.0%     Total Returnable:   60.0%   60.0%	Emedia All - emedia (tot.item req.)and ebooks (uniq. tit.)	60b	631	1,548	145.3%
Interlibrary Loan: books (w/all)(returnables)   19   23   21.1%     Interlibrary Loan: articles (w/all)(Non-returnables)   2   3   50.0%     Maine Info Net/InnReach (w/state) (returnables)   272   236   -13.2%     Requestor Function (w/UMS) (returnable)   284   279   -1.8%     Total Loaned:   81   577   541   -6.2%     Total Returnable:   81a   575   538   -6.4%     Total Non-returnable:   81b   2   3   50.0%     BORROWING FROM OTHER LIBRARIES	Ebooks (Cloud Library Checkouts)	comment 60b	481	501	4.2%
interlibrary Loan: articles (w/all)(Non-returnables)         2         3         50.0%           Maine Info Net/InnReach (w/state) (returnables)         272         236         -13.2%           Requestor Function (w/UMS) (returnable)         284         279         -1.8%           Total Loaned:         81         577         541         -6.2%           Total Returnable:         81a         575         538         -6.4%           Total Non-returnable:         81b         2         3         50.0%           BORROWING FROM OTHER LIBRARIES         Interlibrary Loan: books (w/all)(returnables)         Interlibrary Loan: articles (w/all)(Non-returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         350         137         -60.9%           Requestor Function (w/UMS) (returnable)         82         917         472         -48.5%           Total Borrowed:         82         917         472         -48.5%           Total Returnable:         82a         880         447         -49.2%           Total Non-returnable:         82b         37         25         -32.4%           <	LENDING TO OTHER LIBRARIES				
interlibrary Loan: articles (w/all)(Non-returnables)         2         3         50.0%           Maine Info Net/InnReach (w/state) (returnables)         272         236         -13.2%           Requestor Function (w/UMS) (returnable)         284         279         -1.8%           Total Loaned:         81         577         541         -6.2%           Total Returnable:         81a         575         538         -6.4%           Total Non-returnable:         81b         2         3         50.0%           BORROWING FROM OTHER LIBRARIES         Interlibrary Loan: books (w/all)(returnables)         Interlibrary Loan: articles (w/all)(Non-returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         37         25         -32.4%           Maine Info Net/InnReach (w/state) (returnables)         350         137         -60.9%           Requestor Function (w/UMS) (returnable)         82         917         472         -48.5%           Total Borrowed:         82         917         472         -48.5%           Total Returnable:         82a         880         447         -49.2%           Total Non-returnable:         82b         37         25         -32.4%           <	Interlibrary Loan: books (w/all)(returnables)		19	23	21.1%
Maine Info Net/InnReach (w/state) (returnables)       272       236       -13.2%         Requestor Function (w/UMS) (returnable)       284       279       -1.8%         Total Loaned:       81       577       541       -6.2%         Total Returnable:       81a       575       538       -6.4%         Total Non-returnable:       81b       2       3       50.0%         BORROWING FROM OTHER LIBRARIES         Interlibrary Loan: books (w/all)(returnables)       12       2       -83.3%         interlibrary Loan: articles (w/all)(Non-returnables)       37       25       -32.4%         Maine Info Net/InnReach (w/state) (returnables)       350       137       -60.9%         Requestor Function (w/UMS) (returnable)       518       308       -40.5%         Total Borrowed:       82       917       472       -48.5%         Total Returnable:       82a       880       447       -49.2%         Total Non-returnable:       82b       37       25       -32.4%         Student Enrollment*         Full-Time Equivalents (FTE) (fall numbers)       845       816       -3.4%         Full-Time Undergraduate       91a       552       526       -4.7%			2	3	
Requestor Function (w/UMS) (returnable)         284         279         -1.8%           Total Loaned:         81         577         541         -6.2%           Total Returnable:         81a         575         538         -6.4%           Total Non-returnable:         81b         2         3         50.0%           BORROWING FROM OTHER LIBRARIES			272	236	-13.2%
Total Returnable: 81a   575   538   -6.4%     Total Non-returnable: 81b   2   3   50.0%     BORROWING FROM OTHER LIBRARIES     Interlibrary Loan: books (w/all)(returnables)   12   2   -83.3%     interlibrary Loan: articles (w/all)(Non-returnables)   37   25   -32.4%     Maine Info Net/InnReach (w/state) (returnables)   350   137   -60.9%     Requestor Function (w/UMS) (returnable)   518   308   -40.5%     Total Borrowed:   82   917   472   -48.5%     Total Returnable:   82a   880   447   -49.2%     Total Non-returnable:   82b   37   25   -32.4%     Student Enrollment*     Full-Time Equivalents (FTE) (fall numbers)   845   816   -3.4%     Full-Time Undergraduate   91a   552   526   -4.7%     Part-Time Undergraduate   91b   1,037   1,099   6.0%     Total Headcount   91e   1,892   1,625   -14.1%     ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)     AVERAGE # of people in the library at any given time   FY2020     (weekends include Fridays)   Wkdays   7   4   -42.9%     Wkends   6   3   -50.0%			284	279	-1.8%
Total Non-returnable:   81b   2   3   50.0%	Total Loaned:	81	577	541	-6.2%
Interlibrary Loan: books (w/all)(returnables)   12   2   -83.3%     Interlibrary Loan: articles (w/all)(Non-returnables)   37   25   -32.4%     Maine Info Net/InnReach (w/state) (returnables)   350   137   -60.9%     Requestor Function (w/UMS) (returnable)   518   308   -40.5%     Total Borrowed:   82   917   472   -48.5%     Total Returnable:   82a   880   447   -49.2%     Total Non-returnable:   82b   37   25   -32.4%     Student Enrollment*   514   845   845   846   -34.4%     Full-Time Equivalents (FTE)   90   891   877   -1.6%     Full-Time Equivalents (FTE) (fall numbers)   845   816   -3.4%     Full-Time Undergraduate   91a   552   526   -4.7%     Part-Time Undergraduate   91b   1,037   1,099   6.0%     Total Headcount   91e   1,892   1,625   -14.1%     ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)     Average # of people in the library at any given time   FY2020   FY2021     (weekends include Fridays)   Wkdays   7   4   -42.9%     Wkends   6   3   -50.0%	Total Returnable:	81a	575	538	-6.4%
Interlibrary Loan: books (w/all)(returnables)	Total Non-returnable:	81b	2	3	50.0%
interlibrary Loan: articles (w/all)(Non-returnables)       37       25       -32.4%         Maine Info Net/InnReach (w/state) (returnables)       350       137       -60.9%         Requestor Function (w/UMS) (returnable)       518       308       -40.5%         Total Borrowed:       82       917       472       -48.5%         Total Returnable:       82a       880       447       -49.2%         Student Enrollment*       82b       37       25       -32.4%         Student Enrollment*         Full-Time Equivalents (FTE)       90       891       877       -1.6%         Full-Time Equivalents (FTE) (fall numbers)       845       816       -3.4%         Full-Time Undergraduate       91a       552       526       -4.7%         Part-Time Undergraduate       91b       1,037       1,099       6.0%         Total Headcount       91e       1,892       1,625       -14.1%         ATENDANCE (we no longer take a traditional gate count - and not required for IPEDS)         Average # of people in the library at any given time       FY2020       FY2021         (weekends include Fridays)       Wkdays       7       4       -42.9%	BORROWING FROM OTHER LIBRARIES				
interlibrary Loan: articles (w/all)(Non-returnables)       37       25       -32.4%         Maine Info Net/InnReach (w/state) (returnables)       350       137       -60.9%         Requestor Function (w/UMS) (returnable)       518       308       -40.5%         Total Borrowed:       82       917       472       -48.5%         Total Returnable:       82a       880       447       -49.2%         Student Enrollment*       82b       37       25       -32.4%         Student Enrollment*         Full-Time Equivalents (FTE)       90       891       877       -1.6%         Full-Time Equivalents (FTE) (fall numbers)       845       816       -3.4%         Full-Time Undergraduate       91a       552       526       -4.7%         Part-Time Undergraduate       91b       1,037       1,099       6.0%         Total Headcount       91e       1,892       1,625       -14.1%         ATENDANCE (we no longer take a traditional gate count - and not required for IPEDS)         Average # of people in the library at any given time       FY2020       FY2021         (weekends include Fridays)       Wkdays       7       4       -42.9%	Interlibrary Loan: books (w/all)(returnables)		12	2	-83.3%
Maine Info Net/InnReach (w/state) (returnables)       350       137       -60.9%         Requestor Function (w/UMS) (returnable)       518       308       -40.5%         Total Borrowed:       82       917       472       -48.5%         Total Returnable:       82a       880       447       -49.2%         Total Non-returnable:       82b       37       25       -32.4%         Student Enrollment*         Full-Time Equivalents (FTE)       90       891       877       -1.6%         Full-Time Equivalents (FTE) (fall numbers)       845       816       -3.4%         Full-Time Undergraduate       91a       552       526       -4.7%         Part-Time Undergraduate       91b       1,037       1,099       6.0%         Total Headcount       91e       1,892       1,625       -14.1%         ATENDANCE (we no longer take a traditional gate count - and not required for IPEDS)         Average # of people in the library at any given time       FY2020       FY2021         (weekends include Fridays)       Wkdays       7       4       -42.9%         Weekends include Fridays)       Wkends       6       3       -50.0%			37	25	-32.4%
Requestor Function (w/UMS) (returnable)         518         308         -40.5%           Total Borrowed:         82         917         472         -48.5%           Total Returnable:         82a         880         447         -49.2%           Total Non-returnable:         82b         37         25         -32.4%           Student Enrollment*           Full-Time Equivalents (FTE)         90         891         877         -1.6%           Full-Time Equivalents (FTE) (fall numbers)         845         816         -3.4%           Full-Time Undergraduate         91a         552         526         -4.7%           Part-Time Undergraduate         91b         1,037         1,099         6.0%           Total Headcount         91e         1,892         1,625         -14.1%           ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)           Average # of people in the library at any given time         FY2020         FY2021           (weekends include Fridays)         Wkdays         7         4         -42.9%           Wkends         6         3         -50.0%			350	137	-60.9%
Total Returnable:         82a         880         447         -49.2%           Student Enrollment*           Full-Time Equivalents (FTE)         90         891         877         -1.6%           Full-Time Equivalents (FTE) (fall numbers)         845         816         -3.4%           Full-Time Undergraduate         91a         552         526         -4.7%           Part-Time Undergraduate         91b         1,037         1,099         6.0%           Total Headcount         91e         1,892         1,625         -14.1%           ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)           Average # of people in the library at any given time         FY2020         FY2021           (weekends include Fridays)         Wkdays         7         4         -42.9%           Wkends         6         3         -50.0%			518	308	-40.5%
Total Non-returnable:         82b         37         25         -32.4%           Student Enrollment*           Full-Time Equivalents (FTE)         90         891         877         -1.6%           Full-Time Equivalents (FTE) (fall numbers)         845         816         -3.4%           Full-Time Undergraduate         91a         552         526         -4.7%           Part-Time Undergraduate         91b         1,037         1,099         6.0%           Total Headcount         91e         1,892         1,625         -14.1%           ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)           Average # of people in the library at any given time         FY2020         FY2021           (weekends include Fridays)         Wkdays         7         4         -42.9%           Wkends         6         3         -50.0%	Total Borrowed:	82	917	472	-48.5%
Student Enrollment*           Full-Time Equivalents (FTE)         90         891         877         -1.6%           Full-Time Equivalents (FTE) (fall numbers)         845         816         -3.4%           Full-Time Undergraduate         91a         552         526         -4.7%           Part-Time Undergraduate         91b         1,037         1,099         6.0%           Total Headcount         91e         1,892         1,625         -14.1%           ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)           Average # of people in the library at any given time         FY2020         FY2021           (weekends include Fridays)         Wkdays         7         4         -42.9%           Wkends         6         3         -50.0%	Total Returnable:	82a	880	447	-49.2%
Full-Time Equivalents (FTE)       90       891       877       -1.6%         Full-Time Equivalents (FTE) (fall numbers)       845       816       -3.4%         Full-Time Undergraduate       91a       552       526       -4.7%         Part-Time Undergraduate       91b       1,037       1,099       6.0%         Total Headcount       91e       1,892       1,625       -14.1%         ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)         Average # of people in the library at any given time       FY2020       FY2021         (weekends include Fridays)       Wkdays       7       4       -42.9%         Wkends       6       3       -50.0%	Total Non-returnable:	82b	37	25	-32.4%
Full-Time Equivalents (FTE) (fall numbers)  Full-Time Undergraduate  Part-Time Undergraduate  Pa	Student Enrollment*				
Full-Time Undergraduate       91a       552       526       -4.7%         Part-Time Undergraduate       91b       1,037       1,099       6.0%         Total Headcount       91e       1,892       1,625       -14.1%         ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)         Average # of people in the library at any given time       FY2020       FY2021         (weekends include Fridays)       Wkdays       7       4       -42.9%         Wkends       6       3       -50.0%	Full-Time Equivalents (FTE)	90	891	877	-1.6%
Part-Time Undergraduate 91b 1,037 1,099 6.0% Total Headcount 91e 1,892 1,625 -14.1%  ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)  Average # of people in the library at any given time FY2020 FY2021  (weekends include Fridays) Wkdays 7 4 -42.9%  Wkends 6 3 -50.0%	Full-Time Equivalents (FTE) (fall numbers)		845	816	-3.4%
Part-Time Undergraduate 91b 1,037 1,099 6.0% Total Headcount 91e 1,892 1,625 -14.1%  ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)  Average # of people in the library at any given time FY2020 FY2021  (weekends include Fridays) Wkdays 7 4 -42.9%  Wkends 6 3 -50.0%	Full-Time Undergraduate	91a	552	526	-4.7%
Total Headcount 91e 1,892 1,625 -14.1%  ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)  Average # of people in the library at any given time FY2020 FY2021 (weekends include Fridays) Wkdays 7 4 -42.9% Wkends 6 3 -50.0%		91b	1,037	1,099	6.0%
Average # of people in the library at any given time  (weekends include Fridays)  Wkdays  Wkends  Wkends  FY2020  FY2021  -42.9%		91e			-14.1%
Average # of people in the library at any given time  (weekends include Fridays)  Wkdays  Wkends  Wkends  FY2020  FY2021  -42.9%	ATTENDANCE (we no longer take a traditional gate count - and not i	required for IPED	os)		
(weekends include Fridays)         Wkdays         7         4         -42.9%           Wkends         6         3         -50.0%			-	FY2021	
Wkends 6 3 -50.0%		Wkdavs			-42.9%
	, ,				
	Hours open (standard semester week)		_		

FY2021 numbers will be way down in some cases due to covid-19

<sup>\*</sup>FTE count From IPEDS 12-Month Enrollment survey component, Part A. as required by ACRL/IPEDS

<sup>\*\*</sup>Alexander Street Press and Academic Videos Online have been added this year. Ebook use went up