Circulation Checkout Statistics - FY2022
CHECKOUT STATISTICS BY ITEM TYPES AT FORT KENT

ITEM TYPE	FY2018	FY2019	FY2020	FY2021	FY2022	% Change
AUDIOCASSETTE	0	2	0	1	0	N/A
BOOK	1547	1229	1041	801	673	-16%
COMPACT DISK	0	1	0	0	0	N/A
SCORES	1	0	0	0	0	N/A
KIT	1	0	0	0	0	N/A
SERIAL	0	59	35	3	1	-67%
VIDEOCASSETTE	10	1	0	2	3	50%
2 HOUR	2	13	0	0	3	N/A
3 DAY	8	8	4	16	9	-44%
7 DAY	432	448	397	170	344	102%
24 HOURS / 1 DAY	6	74	190	0	12	N/A
14 DAY	133	156	52	10	32	220%
2 HOUR (NO OVERNIGHT)	937	1101	862	351	249	-29%
3 DAY RESERVE EQUIP.	81	52	56	54	36	-33%
NEWSPAPER	0	1	0	0	0	N/A
2 DAY	0	0	42	5	2	-60%
SOFTWARE	1	2	0	0	1	N/A
4 HOUR (NO OVERNIGHT)	3	0	0	0	1	N/A
DVD	507	748	349	48	84	75%
AUDIO BOOK	27	37	16	9	2	-78%
REQUESTABLE VIDEO	16	36	28	24	16	-33%
MAP	2	2	0	0	0	N/A
ILL LOAN	7	2	0	0	0	N/A
REQUESTABLE CD			1	0	0	N/A
REQUESTABLE DVD				8	3	-63%
FLASH CARD		1	0	0	0	N/A
TOTAL	3721	3973	3073	1502	1471	-2%

CHECKOUT STATISTICS BY LOCATION TYPE AT FORT KENT

LOCATION	FY2018	FY2019	FY2020	FY2021	FY2022	% Change
Acadian Reference	10	29	17	47	30	-36%
Acadian Archives Circulation	0	0	0	0	1	N/A
Curriculum Collection	17	5	5	4	6	50%
Acadian Archives Media	21	1	29	4	36	800%
Maine Documents	0	0	0	0	0	N/A
Juvenile	80	131	52	10	32	220%
Maker Space	0	0	94	0	4	N/A
Media	590	911	376	104	78	-25%
Old Model School	0	0	0	0	0	N/A
Oversize	12	0	0	0	0	N/A
Young Adult	165	112	116	64	39	-39%
Reference	8	9	1	5	1	-80%
Reserve	1462	1632	1440	566	628	11%
Special Collections	1	0	0	2	0	N/A
Stacks	1333	1079	908	693	606	-13%
ILL	8	2	0	0	0	N/A
File	12	2	0	0	0	N/A
Maps	2	1	0	0	0	N/A
Periodicals		59	35	3	1	-67%
UMFK Reserve Equipment					9	N/A
TOTAL	3721	3973	3073	1502	1471	-2%

ALL INTERLIBRARY LOAN ACTIVITY FOR FY2022

Annual Comparison of Regular Interlibrary Loan Lending Activity
(total requests)

	FY2018		FY2019		FY2020		FY2021		FY2022	
	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS
TOTAL	5	20	10	18	2	19	3	23	11	7
TOTAL ALL	25		28		21		26		18	

Annual Comparison of Regular Interlibrary Loan Borrowing Activity
(total requests)

	FY2018		FY2019		FY2020		FY2021		FY2022	
	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS	COPIES	BOOKS
TOTAL	55	22	54	10	37	12	25	2	50	4
TOTAL ALL	77		64		49		27		54	

Circulation Borrowing FY2022	
MeCat	Requestor
158	220

Circulation Lending FY2022	
MeCat	Requestor
220	245

REQUESTOR BORROWING AND LENDING THREE YEAR COMPARISON

	FY 2020	FY 2021	FY 2022
LENDING	347	317	245
BORROWING	546	319	486

MEINFONET BORROWING AND LENDING THREE YEAR COMPARISON

	FY 2020	FY 2021	FY 2022
LENDING	269	247	220
BORROWING	281	109	158

The library transitioned from using Web Management to the Decision Center as its data tool. The Three Year Comparison data is from the Decision Center which is based on checkouts. While the total number of lent and borrowed items is the same in both systems, the breakdown of items is different in some cases, from previous years.

Electronic Book Use Statistics by Vendor

Annual Counter 5 Total Requests						
	2020		**2021**		**2022**	
	Item	Unique Title	Item	Unique Title	Item	Unique Title
Ebsco	51	39	7	6	1	1
Ebookcentral	719	206	2541	488	1511	313
Gale	382	280	212	135	275	168
R2Library	78	4	283	92	10	7
Springer	135	102	895	642	1774	1259
Total Requests	**1,365**	**631**	**3,938**	**1,363**	**3,571**	**1,748**

Cloud Library	FY2018	FY2019	FY2020	FY2021	FY2022
Ebook Checkouts	390	312	481	501	288
Audio Book Checkouts	72	136	161	250	289

Cloud Library is a count of ebook and audio book check outs only and cannot be compaired to or included with the other ebook or emedia data.
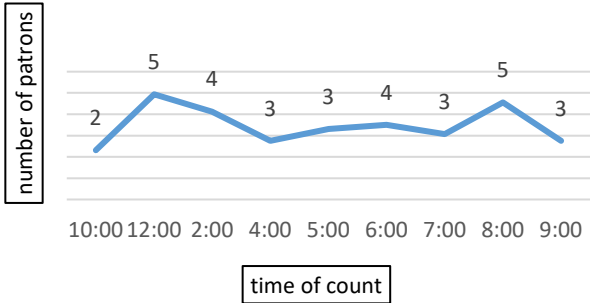
Mulit-Media Use Statistics by Vendor

Total Item Requests	2021	2022
Academic Video Online	51	153
Total	**51**	**153**

Average Library Patron Attendance FY2022

Week Snapshot of Patrons Using the Library Monday, Oct 25 - Sunday, Oct 31, 2021

number of patrons
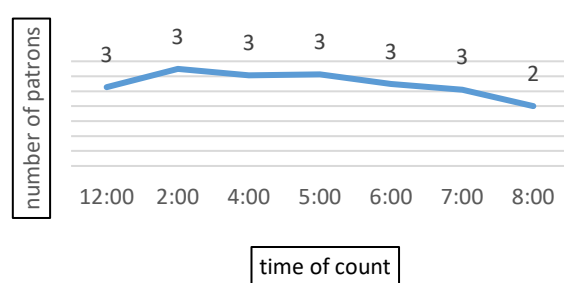
2 · 4 · 3 · 4 · 4 · 3 · 4 · 3 · 3

10:00 12:00 2:00 4:00 5:00 6:00 7:00 8:00 9:00

time of count
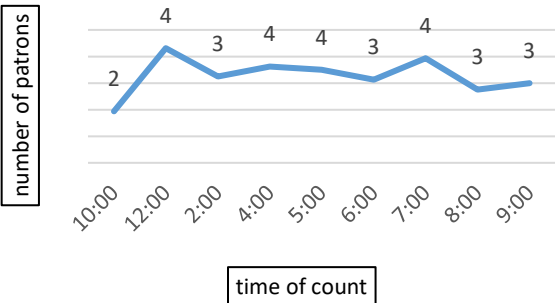
Week Snapshot of Patrons Using the Library Monday, March 21 - Sunday, March 27, 2022

number of patrons

2 · 5 · 4 · 3 · 3 · 4 · 3 · 5 · 3

10:00 12:00 2:00 4:00 5:00 6:00 7:00 8:00 9:00

time of count

Average Number of Patrons Using the Library Fall 2021

number of patrons

5 · 6 · 4 · 4 · 3 · 3 · 2

12:00 2:00 4:00 5:00 6:00 7:00 8:00

time of count
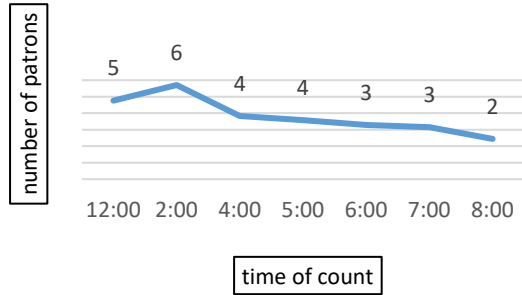
Average Number of Patrons Using the Library Spring 2022

number of patrons

3 · 3 · 3 · 3 · 3 · 3 · 2

12:00 2:00 4:00 5:00 6:00 7:00 8:00

time of count

Yearly Average patron Attendance at the Library Mon-Sun, 12-8pm FY22

number of patrons

4 · 4 · 3 · 3 · 3 · 3 · 2

12:00 2:00 4:00 5:00 6:00 7:00 8:00
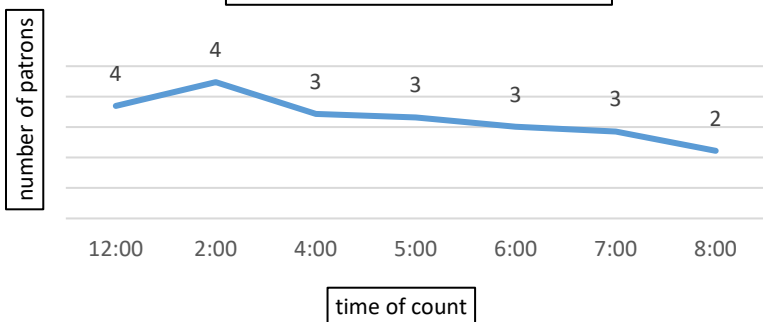
time of count

The data for these charts was collected by taking a head count of library patrons at the designated times. It does not include patrons who visited between the time of the count or those who paid a brief visit.

View of Collections by Vendor
Using COUNTER 5 Reports

FY2022 All Vendors	Regular Searches	Total Item Investigations	Total Item Requests	Unique Item Investigations	Unique Item Requests
ProQuest	623	3,584	2,712	2,371	2,230
EBSCO (ALL)	11,688	7,575	3,840	4,530	3,047
Gale	861	3,563	3,485	2,950	2,902
	13,172	**14,722**	**10,037**	**9,851**	**8,179**

Annual Comparison of **Total Item Requests**					
Collections	FY2019	FY2020	FY2021	FY2022	% Diff
ProQuest	3,525	3,341	1,881	2,712	44%
EBSCO	5,330	4,462	3,775	3,840	2%
Gale	3,212	5,089	4,023	3,485	-13%
	12,067	**12,892**	**9,679**	**10,037**	**4%**

Annual Comparison of **Unique Item Requests**					
Collections	FY2019	FY2020	FY2021	FY2022	% Diff
ProQuest	2,651	2,503	1,443	2,230	55%
EBSCO	4,196	3,429	2,948	3,047	3%
Gale	2,424	4,077	3,216	2,902	-10%
	9,271	**10,009**	**7,607**	**8,179**	**8%**

EBSCO Collection	FY2019	FY2020	FY2021	FY2022	% Diff
Reg. Searches	24,266	11,985	4,607	11,688	154%
Total Item Investigations	12,043	9,783	7,908	7,575	-4%
total Item Requests	5,330	4,462	3,775	3,840	2%
Unique Item Investigations	7,031	5,554	4,475	4,530	1%
Unique Item Requests	4,338	3,429	2,948	3,047	3%

Specific EBSCO Collections	Regular Searches	Total Item Investigations	Total Item Requests	Unique Item Investigations	Unique Item Requests
Academic Search Complete	826	2551	1575	1435	1258
CINAHL with Full Text	3520	3404	1447	2140	1144
Nursing Reference Center Plus	219	72	69	57	56
PsycARTICLES	481	920	557	430	422
PsycINFO	472	230	0	182	0
	5518	**7177**	**3648**	**4244**	**2880**
FY2021	4458	7441	3539	4168	2750
% difference	**24%**	**-4%**	**3%**	**2%**	**5%**

GALE Collection	FY2019	FY2020	FY2021	FY2022	% Diff
Reg. Searches	482	1,296	689	861	25%
Total Item Investigations	3,268	5,134	4,064	3,563	-12%
total Item Requests	3,212	5,089	4,023	3,485	-13%
Unique Item Investigations	2,460	4,105	3,243	3,950	22%
Unique Item Requests	2,424	4,077	3,216	2,902	-10%

PROQUEST Collection	FY2019	FY2020	FY2021	FY2022	% Diff
Reg. Searches*	314	1,821	396	623	57%
Total Item Investigations	3,871	3,816	2,110	3,584	70%
Total Item Requests	3,525	3,341	1,881	2,712	44%
Unique Item Investigations	2,815	2,754	1,562	2,371	52%
Unique Item Requests	2,651	2,503	1,443	2,230	55%

*Regular Search #s are not dependable due to the crossover searching when people search a collection of databases
rather than one database. Other collections do not seem to have the same problem.
However, the "Regular Searches" category for all should not be used for formal comparison.

ProQuest Summon
(OneSearch)

	FY2019	FY2020	FY2021	FY2022	% Diff
Sessions	26,501	26,327	22,049	20,883	**-5%**
Basic Searches	29,912	25,397	18,560	16,156	**-13%**
Click on Title	28,190	22,397	20,173	18,646	**-8%**
Facet Filtering	28,547	27,051	19,481	20,183	**4%**
Total *(does not include Sessions)*	**86,649**	**74,845**	**58,214**	**54,985**	**-6%**

Summon Click-Through Data
Where patrons go when they leave Summon
FY2022

			FY2021		FY2022
Resource Name	**Company**	**Sub Rq.**	**Requests**	**Sub Rq.**	**Requests**
Academic Search Complete	EBSCO		949		1,088
BioMed Central	BioMedCentral		144		75
Blake Library Print Journal Holdings	Blake Library		94		18
CINAHL w/Full-Text	EBSCO		857		512
Directory of Open Access Journals ALL	Multiple Vendors		2,469		1,689
Ebook Central	Proquest		592		369
EBSCO EJS	EBSCO		128		34
Education Full Text	EBSCO		55		32
Environment Complete	EBSCO		49		34
Freely Accessible Journals (multi-subject)	Multiple Vendors		307		238
Gale ALL	Gale		3,187		2,735
Nursing and Allied Health	Gale	275			
HighWire Press	Free Journals		506		355
JSTOR Early Journal Content	JSTOR		12		3
Nature Journal ALL	Nature		33		31
Nursing Reference Center Plus	EBSCO		N/A		6
Journals@Ovid Nursing Full Text Plus	OVID		94		208
PsycARTICLES	EBSCO		331		416
PubMed Central	National Library of Medicine		1,620		1,840
R2 Digital Library PDA Discoverable Titles	R2 - Rittenhouse		87		7
Sage Complete	Sage		198		88
ScienceDirect Journals - ALL	Elsevier		3,360		3,285
ProQuest ALL (not ebooks)	Proquest		1,676		2,481
Business Premium Collection*	Proquest	1078		1,164	
Global Newstream	Proquest	276		294	
Sociology Collection	Proquest	0		688	
SpringerLINK	Springer		1,190		945
Taylor & Francis - ALL	T & F		1,261		1,234
URSUS Library Catalog	UMS URSUS		779		676
Total**			**19,978**		**18,399**

*Business Premium is now One Business, number includes 3 from BP

**Does not include everything (total is actually 18,542)

Print Serials Total Usage Count
ACRL Q60
FY2022

In Library Usage	Checked Out#	Times Routed	Total Usage
304	0	0	304

Electronic Serials Usage Count
ACRL Q63

ACRL Q63

Total Items Count Counter 5	Unique Items Count Counter 5	Flipster Downloads	Flipster Online Views
1048	831	0	47

Microfilm Usage Count
ACRL Q60

Serials Title	Usage Count
St. John Valley Times	5

Top Print Serials Title Usage Count
ACRL Q60

Serials Title	Usage Count
Saint John Valley Times*	176
Sports Illustrated**	19
Valley Vision Currents*	85
Other titles	24
TOTAL USAGE	304

Purchased Electronic Serials Use Count: Annual Comparison

ACRL Q63

	Total Items Count Counter 5	Unique Items Count Counter 5	Total Items Count Change Counter 5	Unique Items Count Change Counter 5
FY2018***				
FY2019***				
FY2020	684	554		
FY2021	970	704	42%	27%
FY2022	1048	831	8%	18%

Unique Items Used
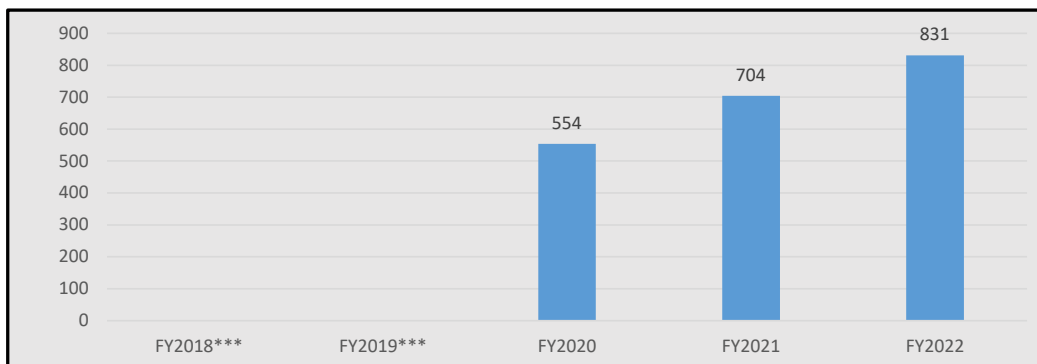
*These two titles were all used by 1 person.

**This title was used by 1 person.

***Counter 5 reports were only available by some vendors in mid July of 2019. All usage counts beginning in 2020 will be Counter 5.

Electronic Serials Collections Usage Comparison
Counter 5

FY2022

Collection	Total Items	Unique Items
Ebsco	3,757	2,977
Gale	2,755	2,293
Proquest	1,762	1,403
Individually purchased	1,048	831
Total	**9,322**	**7,504**

5 Year Electronic Serials Collections Usage Comparison
Counter 5

Year	Total Items	Unique Items
FY2022	9,322	7,504
FY2021	9,280	7,199
FY2020	12,007	9,341
FY2019*	8,990	7,032
FY2018		
Total	**39,599**	**31,076**

*Counter 5 reports replaced Counter 4 reports in 2019.   2019 stats for Ebsco and Gale were from Jan. 2019- Dec. 2019. Proquest Counter 5 stats began in July 2019-Dec. 2019.

Laptops: Library and Information Technology Collaboration

2021

Through a collaborative effort between the library and the information technology office, staff have developed a system of laptop cycling, replacement, and maintenance to provide an understanding of:

1. How often and what age of laptops will be cycled through the library?
2. Who, when, and how laptops need to be maintained/updated.
3. Charges, contracts, and other due to loss or damage.

The following is the agreement:

1. Information Technology staff will cycle through two new laptops a year.
2. New laptops will be imaged the same as student computers on campus.
3. Library staff is able to oversee 15-20 laptops at any given time.
4. Library staff will use the following cycling system which corresponds to our checkout system for the laptops:
   a. Newly cycled-in laptops from IT will be for in-library use only (2 items) and marked as Red
   b. Red laptops will move to a three-day loan period (2 items) and marked as Yellow
   c. Yellow laptops will move to a one-week loan period and marked as Green
   d. The laptops scheduled as a one-week loan period will range in number.
      i. Example: the library could have 18 computers overall, where two of those computers do not go out, two go out for three days, and the remaining 14 are one week.
5. Student accountability:
   a. For lost or damaged laptops is $100
      i. We are considering a possible change:
         1. Up to $500 for the new machines (in-library use), Up to $300 for the one year old ones (three-day checkout), and up to $150 for the rest (one-week checkout)
         2. (We need to define the level of damage that has to happen before the fine kicks in. For example, a minor ding that doesn't affect the use of the laptop should not incur a $500 dollar fine)
   b. For laptop chargers and cases is $25
   c. Students sign a document making them aware they are responsible for these charges
   d. Possible: Language on laptop wallpaper saying something to the effect of: "By using this laptop, you are agreeing to be responsible for charges due to loss or damage that may occur.)
6. Library staff will be responsible for light maintenance of and updating laptops with such things as, but not limited to, Windows, Zoom, and Respondus.
7. Library staff will forward more advanced needs to Information Technology staff.
8. Information Technology staff will provide training as needed.