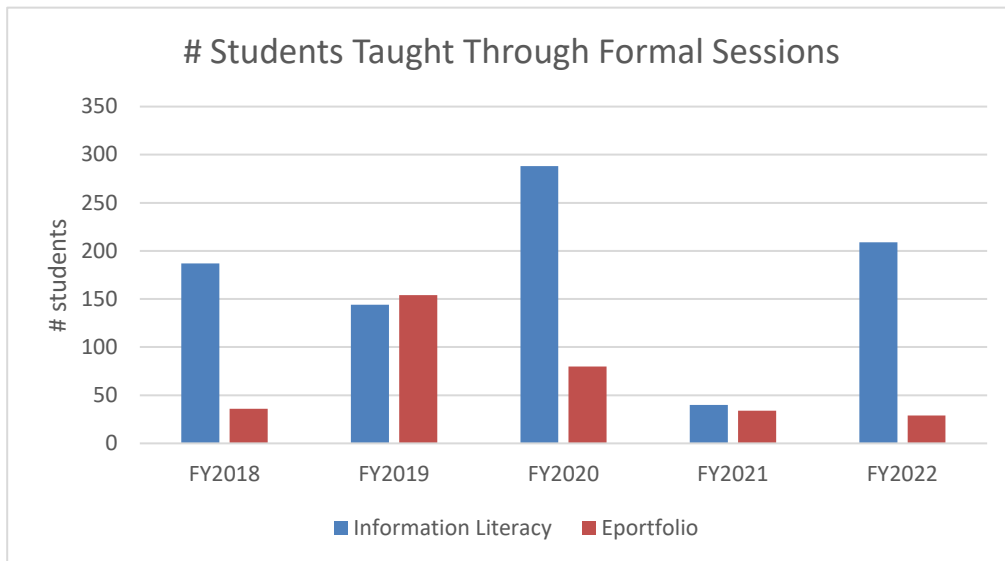


FY 2022

	# Classes	# Students
Information Literacy	13	209
Eportfolios	4	29

Information Literacy	# Classes	# Students
FY2018	10	187
FY2019	14	144
FY2020	19	288
FY2021	3	40
FY2022	13	209

Eportfolios	# Classes	# Students
FY2018	2	36
FY2019	10	154
FY2020	4	80
FY2021	3	34
FY2022	4	29

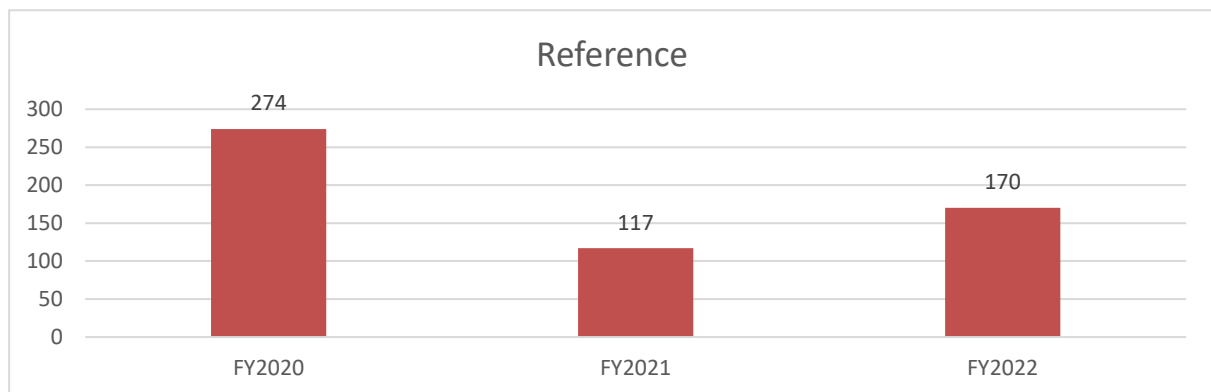


Reference Questions Statistics

FY 2022	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	ILL*	Total
Reference	11	15	36	24	19	12	1	10	7	7	13	4	11	170
Directional**	0	0	0	0	0	0	0	0	0	0	0	0		0
Comp/Genera	0	3	0	0	1	0	0	0	0	0	0	0		4
Comp/Instruct	0	0	0	0	4	1	1	0	0	4	0	1		11
Total	11	18	36	24	24	13	2	10	7	11	13	5		185

FY 2021	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	ILL*	Total
Reference	0	1	20	9	8	3	15	15	8	14	6	18		117
Directional*	0	0	0	0	0	0	0	0	0	0	0	0		0
Comp/Genera	0	0	11	0	0	0	2	0	0	0	0	0		13
Comp/Instruct	0	0	3	0	0	0	0	0	0	0	0	0		3
Total	0	1	34	9	8	3	17	15	8	14	6	18		133

FY 2020	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	ILL*	Total
Reference	15	18	44	49	40	18	15	31	18	0	4	0	22	274
Directional*	2	2	10	10	8	7	0	0	0	0	0	0		39
Comp/Genera	7	0	10	10	13	3	0	1	0	0	0	0		44
Comp/Instruct	2	0	13	8	4	2	0	0	2	0	0	0		31
Total	26	20	77	77	65	30	15	32	20	0	4	0		388



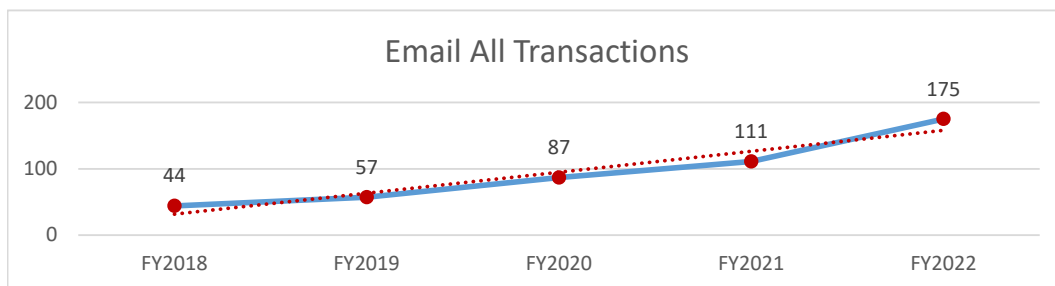
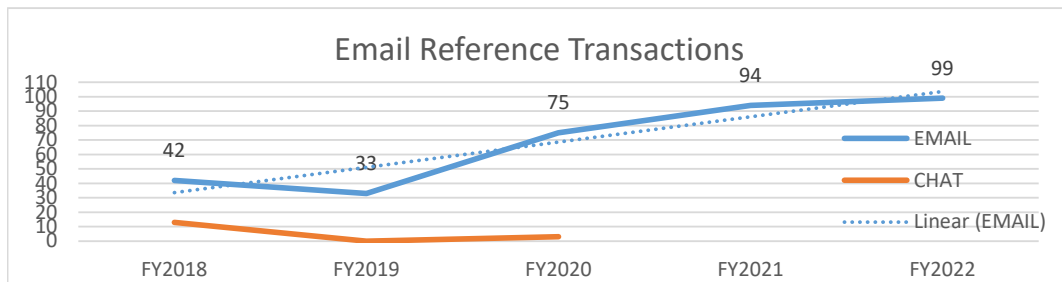
*ILL count refers to those interlibrary loan requests initiated by patrons for items that the library already had. According to ACRL annual survey directions, these counts are supposed to be included with the reference transactions.

**We have not collected Directional data consistently. ACRL/IPEDS does not ask for it. ACRL/IPEDS only asks for Reference, from primary desk and service desks, and Electronic Reference.

Electronic Chat and Email Services

CHAT	FY2018	FY2019	FY2020	FY2021	FY2022	
Reference (traditional)	13	0	3		2	
BB	1	0	0			
Circulation	0	1	0			
Concierge	0	0	0			
Dropped	0	0	0			
Eportfolio	1	2	1			
General Library	1	0	0			
IT	0	1	0			
Other and Testing	0	0	3			
Total	16	4	7	0	2	*

EMAIL	FY2018	FY2019	FY2020	FY2021	FY2022	% change
Reference	42	33	75	94	99	5%
BB						
Circulation	1	3		0	1	
Concierge						
UMFK Help Form			4	2	0	
Dropped						
Eportfolio	1	18	5	15	73	387%
General Library			3			
IT						
Symposium		1				
Other		2				
DVD - Kaltura Streaming					2	
Total	44	57	87	111	175	58%



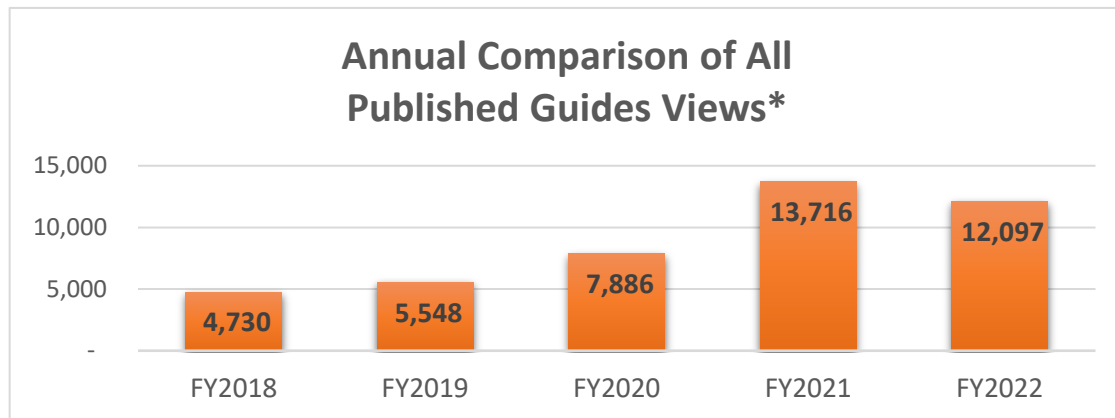
*Email was the primary and only form of online reference. Chat was used off and on, as well as offered as an alternative means to phone, email, or zoom, but no one used it.

A few zoom session were used, but not enough to count.

CampusGuides at UMFK
Top Ten Views

Guides by Titles	FY2018	FY2019	FY2020	FY2021	FY2022
Brightspace for Students (DE collaboration)			386	3,230	2295
Portfolio Resources and Help	1,371	1,754	1,924	1,888	2142
Plagiarism	211	237	570	1,387	1217
General Education E-Portfolio Guidelines & Proc.	936	959	879	860	1033
Standing Strong at UMFK: Covid-19 V.3	V.2 & 3 of the Covid Guides			6,997 (v.1)	1217 *
CampusGuides at UM Fort Kent	899	440	851	880	634
Brightspace for Faculty (DE collaboration)			577	1,566	625
Acadian Treasure Chest	New as of December 2021			559	407
Nursing at UMFK	267	252	458	570	390
Understanding Information Tools			198	367	322

*FY2022 includes Turning the Corner V.2. Standing Strong started in January 2022
V.2 was 237 and V. 3 was 980



*This year we are using all published reports rather than all reports as done previously. This is due to a skewed result recently discovered when using all reports. All previous years have been updated as well.