

## Services

	ACRL Q#	FY2022	FY2023	% change
<b>REFERENCE &amp; INSTRUCTION</b>				
Informational Reference Transactions	64-65	159	206	29.6%
Reference Transactions at other service points	64	22	12	-45.5%
Electronic Reference Transactions	67	101	104	3.0% >
Presentations, Number of (BI Sessions)	70	13	5	-61.5%
Presentations, Attendance at	71	209	75	-64.1%
<b>CIRCULATION</b>				
Circulation (initial checkouts - no reserves equipment)>>>	60a	N/A	1,413	N/A
<b>ELECTRONIC CIRCULATION</b>				
Ejournals: Unique Item Requests (sim.to FT dnwlds)	63	7,504	6,401	-14.7%
Emedia All - media (tot.item req.)and books (uniq. tit.)	60b	1,901	3,536	86.0%
Cloud Library Checkouts (ebooks and audio)	<i>comment 60b</i>	577	699	21.1% *
<b>LENDING TO OTHER LIBRARIES</b>				
Interlibrary Loan: books (w/all)(returnables)		7	21	200.0%
interlibrary Loan: articles (w/all)(Non-returnables)		11	6	-45.5%
Maine Info Net/InnReach (w/state) (returnables)		220	312	41.8%
Requestor Function (w/UMS) (returnable)		245	658	168.6%
<b>Total Loaned:</b>	<b>81</b>	<b>483</b>	<b>997</b>	<b>106.4%</b>
Total Returnable:	81a	472	991	110.0%
Total Non-returnable:	81b	11	6	-45.5%
<b>BORROWING FROM OTHER LIBRARIES</b>				
Interlibrary Loan: books (w/all)(returnables)		4	3	-25.0%
interlibrary Loan: articles (w/all)(Non-returnables)		50	40	-20.0%
Maine Info Net/InnReach (w/state) (returnables)		158	182	15.2%
Requestor Function (w/UMS) (returnable)		486	557	14.6%
<b>Total Borrowed:</b>	<b>82</b>	<b>698</b>	<b>782</b>	<b>12.0%</b>
Total Returnable:	82a	648	742	14.5%
Total Non-returnable:	82b	50	40	-20.0%
<b>UMFK Student Enrollment*</b>				
Full-Time Equivalents (FTE)	90	881	732	-16.9% **
Full-Time Equivalents (FTE) (fall numbers from UMS)		718	557	-22.5%
Full-Time Undergraduate Headcount	91a	629	351	-44.2%
Part-Time Undergraduate Headcount (includes early coll.)	91b	962	859	-10.7%
Total Headcount	91e	1,591	1,210	-23.9%
<b>ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)</b>				
Average # of people in the library at any given time		<b>FY2022</b>	<b>FY2023</b>	
	Wkdays	3.5	3.0	-14.3%
(weekends include Fridays)	Wkends	3	2	-39.0%
Total # people (79A)		7,713	6,298	-18.3%
Typical week (79B)		N/A	329	N/A
Hours open (standard semester week)		79.5	71.5	-10.1% >>

\*CloudLibrary still is not able to separate ebook unique titles from audiobooks. Total unique is

\*\*FTE count From IPEDS 12-Month Enrollment survey component, Part A. as required by ACRL/IPEDS

\*\*\*Attendance does not account for walk throughs, use of library between counts, or brief visits

>Accidentally included portfolio help emails in FY22. Now updated.

>>Weekend hours reduced due to lack of Workstudy students and rise in minimum wage

>>>Due to this being the first year we were able to accurately separate the reserve equipment, from the reserves, we cannot compare this year to last year (1,266 was last year's number) .