

Blake Library Bookmark - FY2004

BLAKE LIBRARY

University of Maine at Fort Kent

www.umfk.maine.edu/infoserv/library

HOURS OF OPERATION:

Monday - Thurs.. 8a.m. to 11p.m.
Friday..... 8a.m. to 4:30p.m.
Saturday.....12p.m. to 4p.m.
Sunday.....1p.m. to 9p.m.

CONTACTS:

Circulation Desk..... 834-7526
General Information..... 834-7525
Interlibrary Loan..... 834-7523
Reference Desk..... 834-7527
Tech Support..... 834-7818

LOAN PERIODS:

Audio Books..... 1 week
Curriculum materials..... 1 week
General Stacks..... 4 weeks
Government Documents.. 4 weeks
Juvenile materials..... 2 weeks
Oversize materials..... 4 weeks
Videos and DVD's..... 3 days
Young Adult materials..... 4 weeks

To Renew:

Call, e-mail, walk in, or online
(in URSUS: <http://130.111.64.3>)

Overdue/replacement charges:

Video's, DVD's, and Audio's:
\$1.00 a day (for overdue)
\$45.00 (replacement)

For all other FK materials:
\$.50 a day (for overdue)
\$45.00 (replacement)

Other Services:

B/W & Color copies:
\$.05 (self-serv) & \$.50+ a side
Faxing: \$2.00 1st page and
\$1.00 per page thereafter
Laminating:
\$1.00sheet/\$.50 pocket
Transparencies: \$.35 sheet (b/w)
\$1.50 (color)

U.got.mail@Maine.edu


UMFK offices are making the move from paper to electronic student communications.

All students must now activate, use, and check their maine.edu e-mail address.

INSTRUCTIONS

TO ACTIVATE:

 Go to
www.umfk.maine.edu/email

 You will need
- an activation key
(see Nicki in the library)
- your social security #
- a chosen password
(at least 6 characters -
combo of numbers &
letters)


TO USE:

 Go to
www.umfk.maine.edu/email

 Select send/Receive E-mail

TO FORWARD TO ANOTHER E-MAIL ACCOUNT:

 Go to
www.umfk.maine.edu/email

 Select Change E-mail Forwarding.

For help, see Nicki Ouellette
in Blake Library or call
834-7818.



Reference Questions Statistics

FY 2000

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Total
Informational	41	37	34	17	171	74	61	37	50	69	105	89	27	812
Directional	13	6	9	20	62	8	23	9	24	20	34	34	28	290
Computer	23	11	21	19	65	16	21	31	16	24	32	33	15	327
Total	77	54	64	56	298	98	105	77	90	113	171	156	70	1429

FY 2002

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Reference	81	60	28	23	125	136	124	105	95	75	112	139	1103
Directional	7	6	2	4	18	13	15	6	12	2	3	5	93
Comp/General	23	11	7	5	21	30	39	46	9	13	14	39	257
Comp/Instruct	4	2	4	1	22	46	63	43	11	12	16	26	250
Total	115	79	41	33	186	225	241	200	127	102	145	209	1703

FY 2003

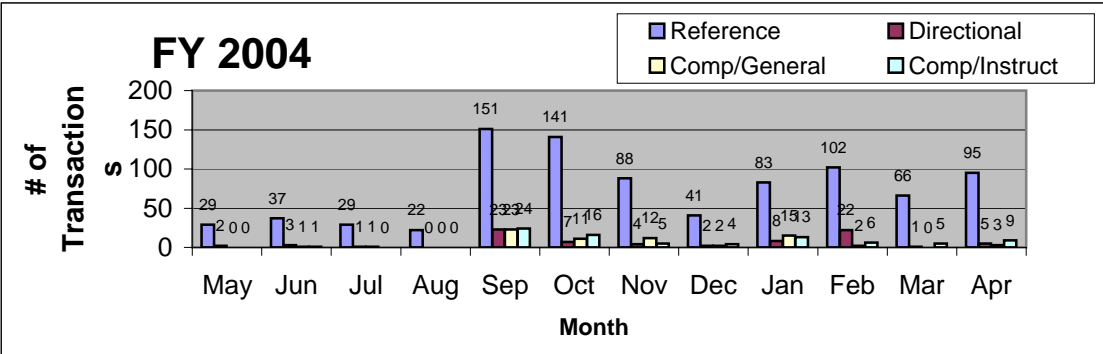
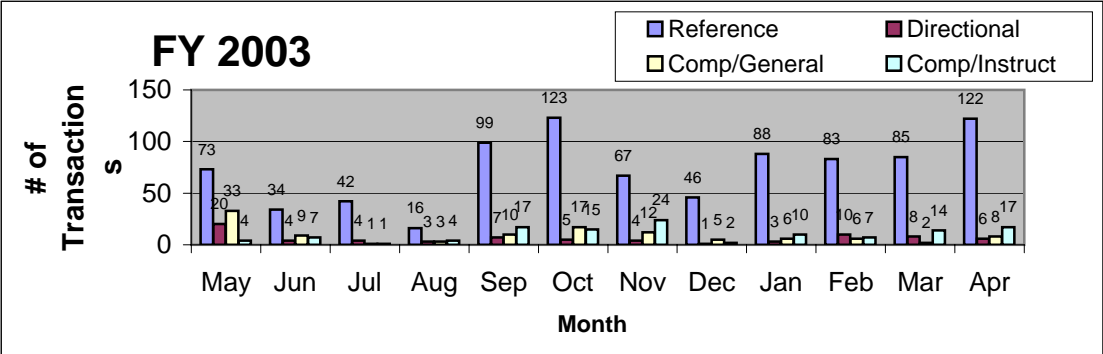
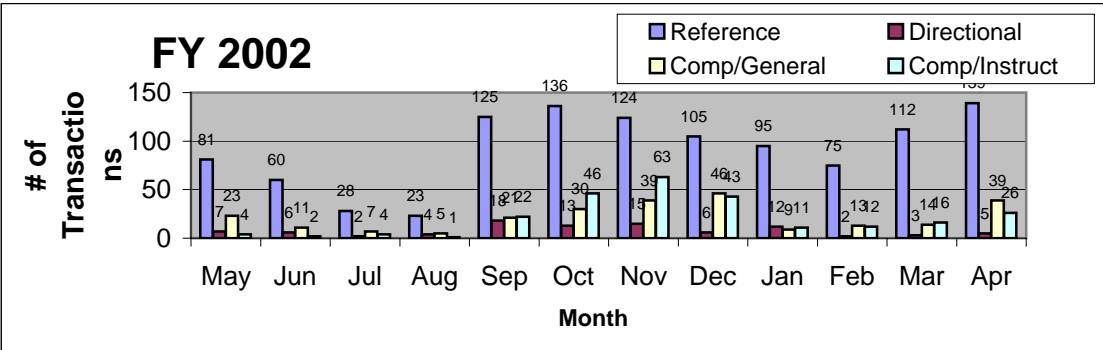
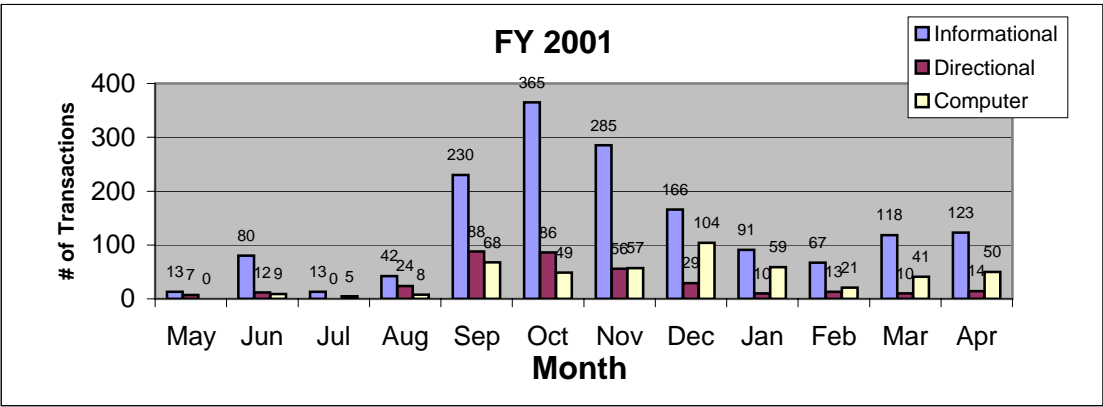
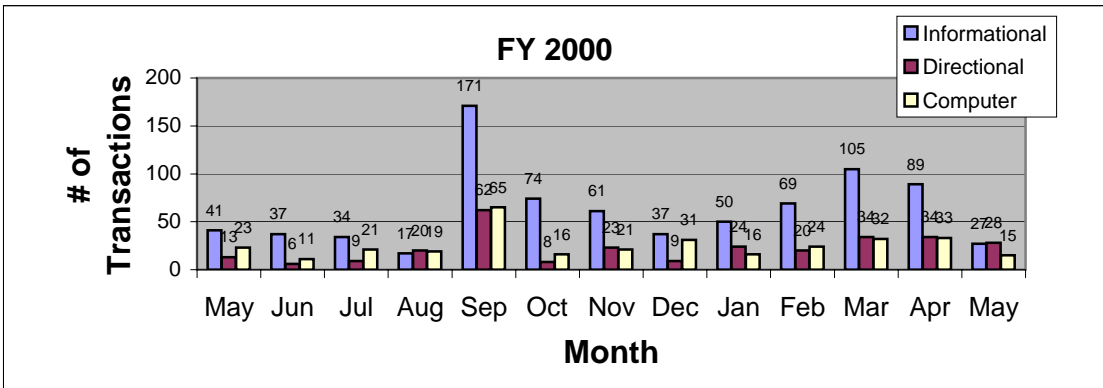
	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Reference	73	34	42	16	99	123	67	46	88	83	85	122	878
Directional	20	4	4	3	7	5	4	1	3	10	8	6	75
Comp/General	33	9	1	3	10	17	12	5	6	6	2	8	112
Comp/Instruct	4	7	1	4	17	15	24	2	10	7	14	17	122
Total	130	54	48	26	133	160	107	54	107	106	109	153	1187

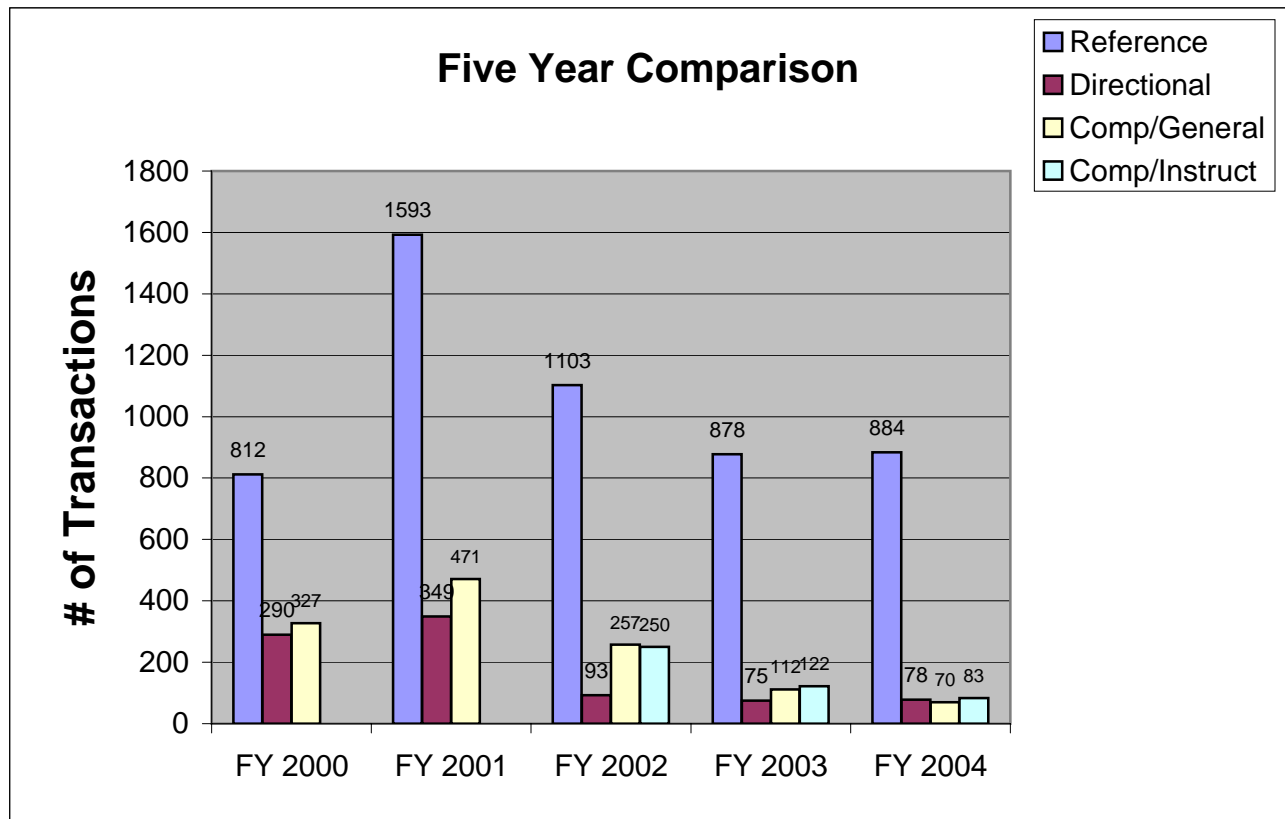
FY 2001

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Informational	13	80	13	42	230	365	285	166	91	67	118	123	1593
Directional	7	12	0	24	88	86	56	29	10	13	10	14	349
Computer	0	9	5	8	68	49	57	104	59	21	41	50	471
Total	20	101	18	74	386	500	398	299	160	101	169	187	2413

FY 2004

	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Total
Reference	29	37	29	22	151	141	88	41	83	102	66	95	884
Directional	2	3	1	0	23	7	4	2	8	22	1	5	78
Comp/General	0	1	1	0	23	11	12	2	15	2	0	3	70
Comp/Instruct	0	1	0	0	24	16	5	4	13	6	5	9	83
Total	31	42	31	22	221	175	109	49	119	132	72	112	1115





In FY 2002 computer tallies were broken down by general and instructional type questions. General describes help with printing problems, lost files, disk problems, etc. Instructional describes help with using a software program, scanning, and other help not related to reference (for example, showing someone how to use our online catalog is considered a reference question not computer instruction).