Services

	Services			
		FY2008	FY2009	% change
REFERENCE & INSTRUCTION		78	80	2.6%
Directional Reference Transactions				
Informational Reference Transactions		727	740	1.8%
Bibliographic Sessions and Tours		33	34	3.0%
Computer Assistance		133	46	-65.4%
CIRCULATION				
Total Circulation Transactions		22,210	19,779	-10.9%
Circulation (checkouts only)		9,855	9,294	-5.7%
Circulating general collection (checkouts)		3,418	3,188	-6.7%
Reserve Circulation (checkouts)		1,789	1,448	-19.1%
Reference/Special Collection Circ. (checkouts)		33	49	48.5%
Maine Government Documents (Checkouts)		20	9	-55.0%
Inhouse Circulation (Barcoded materials)		3,116	2,134	-31.5%
Checkout Statistics by FK Patron Ty	rpe:			
Student Circulation		5,580	4,533	-18.8%
Faculty & Staff Circulation		1,504	1,369	-9.0%
Guest Patron (Courtesy) Circulation		1,173	1,545	31.7%
Community Borrowers		1,105	1,438	30.1%
Public School Borrowers		66	107	62.1%
Special		2	0	-100.0%
Other System Borrowers (FK ILL)		87	108	24.1%
	Total Patron Checkout Statistics	8,344	7,555	-9.5%
INTERLIBRARY LOAN				
Books borrowed from other librarie	es:			
Number of books borrowed		16	32	100.0%
Number of periodical articles borrowed		145	142	-2.1%
Total borrowed		161	174	8.1%
Books loaned to other libraries:				
Number of books loaned		70	99	41.4%
Number of periodical articles loaned		58	28	-51.7%
Total loaned		128	127	-0.8%
MAINE INFO NET/INNREACH				
Number of books borrowed		194	170	-12.4%
Number of books loaned		295	335	13.6%
REQUESTOR FUNCTION				
Number of books borrowed		1,595	1,255	-21.3%
Number of books loaned		1,048		20.1%
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ATTENDANCE Total by gate count		54,320	39,654	-27.0%
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