

Table 2

Services

| | FY2009 | FY2010 | % change |
|--|--------------|--------------|----------|
| REFERENCE & INSTRUCTION | | | |
| Directional Reference Transactions | 80 | 50 | -37.5% |
| Informational Reference Transactions | 740 | 674 | -8.9% |
| Computer Assistance (both inst. and gen.) | 143 | 114 | -20.3% |
| Bibliographic Sessions and Tours | 34 | 32 | -5.9% |
| CIRCULATION | | | |
| Total Circulation Transactions | 19,779 | 17,450 | -11.8% |
| Circulation (checkouts only) | 9,294 | 8,551 | -8.0% |
| By on campus FTE | 14.10 | 13.75 | -2.5% |
| Circulating (stacks) collection (checkouts) | 3,188 | 2,978 | -6.6% |
| Reserve Circulation (checkouts) | 1,448 | 1,536 | 6.1% |
| Reference/Special Collection Circ. (checkouts) | 49 | 21 | -57.1% |
| Maine Government Documents (Checkouts) | 9 | 19 | 111.1% |
| Inhouse Circulation (Barcoded materials) | 2,134 | 1,720 | -19.4% |
| Checkout Statistics by FK Patron Type: | | | |
| Student Circulation | 4,533 | 3,772 | -16.8% |
| Faculty & Staff Circulation | 1,369 | 1,233 | -9.9% |
| Other System Borrowers (FK ILL) | 108 | 106 | -1.9% |
| Guest Patron (Courtesy) Circulation | | | |
| Community Borrowers | 1,438 | 1,518 | 5.6% |
| Public School Borrowers | 107 | 139 | 29.9% |
| Special | 0 | 5 | N/A |
| Total Guest Patron Circulation | 1,545 | 1,662 | 7.6% |
| Total All Patron Checkout Statistics | 7,555 | 6,773 | -10.4% |
| INTERLIBRARY LOAN | | | |
| Books borrowed from other libraries: | | | |
| Number of books borrowed | 32 | 41 | 28.1% |
| Number of periodical articles borrowed | 142 | 153 | 7.7% |
| Total borrowed | 174 | 194 | 11.5% |
| Books loaned to other libraries: | | | |
| Number of books loaned | 99 | 102 | 3.0% |
| Number of periodical articles loaned | 28 | 24 | -14.3% |
| Total loaned | 127 | 126 | -0.8% |
| MAINE INFO NET/INNREACH | | | |
| Number of books borrowed | 170 | 185 | 8.8% |
| Number of books loaned | 335 | 392 | 17.0% |
| REQUESTOR FUNCTION | | | |
| Number of books borrowed | 1,255 | 1,001 | -20.2% |
| Number of books loaned | 1,259 | 1,262 | 0.2% |
| ELECTRONIC COLLECTION | | | |
| Total full text online article requests (ebSCO only) | 17,586 | 21,247 | 20.8% |
| ATTENDANCE | | | |
| Total by gate count | 39,654 | 46,753 | 17.9% |
| Total by on campus FTE (Fall08=659, Fall09=622) | 60.17 | 75.16 | 24.9% |