

Table 2

## Services

	FY2010	FY2011	% change
<b>REFERENCE &amp; INSTRUCTION</b>			
Informational Reference Transactions	674	822	22.0%
Reference Transactions at other service points		165	N/A
Directional Reference Transactions	50	71	42.0%
Computer Assistance (both inst. and gen.)	114	146	28.1%
Bibliographic Sessions and Tours	32	32	0.0%
<b>CIRCULATION</b>			
Total Circulation Transactions	17,450	15,991	-8.4%
Circulation (checkouts only)	8,551	7,395	-13.5%
By on campus FTE	13.75	12.39	-9.9%
Circulating (stacks) collection (checkouts)	2,978	2,773	-6.9%
Reserve Circulation (checkouts)	1,536	1,426	-7.2%
Reference/Special Collection Circ. (checkouts)	21	9	-57.1%
Maine Government Documents (Checkouts)	19	3	-84.2%
Inhouse Circulation (Barcoded materials)	1,720	1,415	-17.7%
<b>Checkout Statistics by FK Patron Type:</b>			
Student Circulation	3,772	3,741	-0.8%
Faculty & Staff Circulation	1,233	955	-22.5%
Other System Borrowers (FK ILL)	106	79	-25.5%
Guest Patron (Courtesy) Circulation			
Community Borrowers	1,518	1,003	-33.9%
Public School Borrowers	139	47	-66.2%
Special	5	10	100.0%
Total Guest Patron Circulation	<b>1,662</b>	<b>1,060</b>	-36.2%
<b>Total All Patron Checkout Statistics</b>	<b>6,773</b>	<b>5,835</b>	-13.8%
<b>INTERLIBRARY LOAN</b>			
Books borrowed from other libraries:			
Number of books borrowed	41	21	-48.8%
Number of periodical articles borrowed	153	166	8.5%
<b>Total borrowed</b>	<b>194</b>	<b>187</b>	-3.6%
Books loaned to other libraries:			
Number of books loaned	102	78	-23.5%
Number of periodical articles loaned	24	7	-70.8%
<b>Total loaned</b>	<b>126</b>	<b>85</b>	-32.5%
<b>MAINE INFO NET/INNREACH</b>			
Number of books borrowed	185	235	27.0%
Number of books loaned	392	368	-6.1%
<b>REQUESTOR FUNCTION</b>			
Number of books borrowed	1,001	1,164	16.3%
Number of books loaned	1,262	1,097	-13.1%
<b>ELECTRONIC COLLECTION</b>			
Total full text online article requests (ebSCO only)	21,247	18,280	-14.0%
<b>ATTENDANCE</b>			
Total by gate count	46,753	40,230	-14.0%
Total by on campus FTE (Fall09=622, Fall10=597)	75	67	-10.3%
Total by on campus HC (Fall09=702, Fall10=654)	67	62	-7.6%