

Table 2

## Services

	FY2011	FY2012	% change
<b>REFERENCE &amp; INSTRUCTION</b>			
Informational Reference Transactions	822	734	-10.7%
Reference Transactions at other service points	165	321	94.5%
Directional Reference Transactions	71	55	-22.5%
Computer Assistance (both inst. and gen.)	146	206	41.1%
Trans. other than Ref and IT. at other service points	197	333	69.0%
Bibliographic Sessions and Tours	32	36	12.5%
<b>CIRCULATION</b>			
Total Circulation Transactions	15,991	17,397	8.8%
Circulation (checkouts only)	7,395	7,952	7.5%
By on campus FTE	12.39	14.10	13.8%
Circulating (stacks) collection (checkouts)	2,773	2,413	-13.0%
Reserve Circulation (checkouts)	1,426	2,046	43.5%
Reference/Special Collection Circ. (checkouts)	9	12	33.3%
Media	1,881	2,226	18.3%
Inhouse Circulation (Barcoded materials)	1,415	1,244	-12.1%
<b>Checkout Statistics by FK Patron Type:</b>			
Student Circulation	3,741	4,122	10.2%
Faculty & Staff Circulation	955	1,158	21.3%
Other System Borrowers (FK ILL)	79	92	16.5%
Guest Patron (Courtesy) Circulation			
Community Borrowers	1,003	956	-4.7%
Public School Borrowers	47	158	236.2%
Special	10	2	-80.0%
Total Guest Patron Circulation	<b>1,060</b>	<b>1,116</b>	5.3%
<b>Total All Patron Checkout Statistics</b>	<b>5,835</b>	<b>6,488</b>	11.2%
<b>INTERLIBRARY LOAN</b>			
Books borrowed from other libraries:			
Number of books borrowed	21	16	-23.8%
Number of periodical articles borrowed	166	103	-38.0%
<b>Total borrowed</b>	<b>187</b>	<b>119</b>	-36.4%
Books loaned to other libraries:			
Number of books loaned	78	86	10.3%
Number of periodical articles loaned	7	57	714.3%
<b>Total loaned</b>	<b>85</b>	<b>143</b>	68.2%
<b>MAINE INFO NET/INNREACH</b>			
Number of books borrowed	235	366	55.7%
Number of books loaned	368	468	27.2%
<b>REQUESTOR FUNCTION</b>			
Number of books borrowed	1,164	960	-17.5%
Number of books loaned	1,097	1,033	-5.8%
<b>ELECTRONIC COLLECTION</b>			
Total full text online article requests (ebSCO only)	18,280	20,714	13.3%
<b>ATTENDANCE</b>			
Total by gate count	40,230	46,898	16.6%
Total by on campus FTE (Fall10=597, Fall11=564)	67	83	23.4%
Total by on campus HC (Fall10=654, Fall11=645)	62	73	18.2%