

Appendix C

Joyce's notes from the Summon meeting with Jane Burke and Kate Howe

April 25, 2013, University of Maine at Augusta

Summon is now 4 years old and has about 600 users. 30% of the ARL libraries are using Summon.

Jane suggested that we look at Project Information Literacy - <http://projectinfolit.org/> and the latest Ithaka Report on faculty which Jane described as being better than the previous reports - <http://www.sr.ithaka.org/news/ithaka-sr-2012-us-faculty-survey-now-available>.

There are changes to Summon that come through often and the listserv is one place where these are posted. Some changes that we have not used to their fullest are Best Bets and the database recommender. We likely have not been exploring Summon analytics as we should have been and we can also apply Google analytics to Summon. The analytics can be used to fine tune the responses for users.

Soon they will be posting the A to Z list within Summon.

Kate and Jane spent some time in the Administrative Console to show us how we can adapt the displays. We can add tags for the database recommender. Best Bets are found under the recommender heading. The recommender is now in our control, we can fine tune this ourselves.

There is a widget builder available. The MARVEL instance is already using this.

Relevancy issues, they are doing some work in the back end on this. We may still have a problem with relevancy within the three instances.

A and I issues. If they made A and I available without authentication Serial Solutions would be giving away the data and the publishers would not work with them. There is no other answer to this, we will need to continue to authenticate. If there is full text available it will show up without authentication.

We can add more things to Summon than we have done so far, for example ASU has FOD in Summon. Hathi Trust can be there and for the copyrighted Hathi books Summon will point to ownership in the catalog.

Jane suggested that we create a standing committee for Summon with a heavy representation from public services. There is a release every three weeks and it may be best to have a group share the responsibility for this work. (Maybe in addition to campus staff working on Summon it could be a responsibility of the reference committee to monitor too ?)

Summon 2.0

This will be released June 2013 through December 2013. It will refresh the user interface, there will be a review pane on the right hand side, content spotlighting, and there will be the option for scholar profiles among other enhancements. Every instance of Summon will have a test url so that the work for new pages will be done in a sandbox before going live.

Jane and Kate

They are willing to come back this summer for more discussion and training with public services staff. (I suggested another meeting at UMA for this.)

Jane will work on the fiscal question the instance used by the 5 libraries