

Services

| | FY2013 | FY2014 | % change |
|--|---------------|---------------|-------------------|
| REFERENCE & INSTRUCTION | | | |
| Informational Reference Transactions | 681 | 554 | -18.6% |
| Reference Transactions at other service points | 277 | 224 | -19.1% |
| Directional Reference Transactions | 79 | 81 | 2.5% |
| Computer Assistance (both inst. and gen.) | 163 | 228 | 39.9% |
| General Trans. (does not include Ref and IT) | 393 | 305 | -22.4% |
| Bibliographic Sessions | 26 | 33 | 26.9% |
| CIRCULATION | | | |
| Total Circulation Transactions | 16,712 | 17,457 | 4.5% |
| Circulation (checkouts only) | 7,032 | 7,890 | 12.2% |
| By on campus FTE | 11.68 | 12.80 | 9.6% |
| Circulating (stacks) collection (checkouts) | 2,329 | 2,235 | -4.0% |
| Reserve Circulation (checkouts) | 1,637 | 1,953 | 19.3% |
| Reference/Special Collection Circ. (checkouts) | 1 | 4 | 300.0% |
| Media | 2,090 | 2,829 | 35.4% |
| Inhouse Circulation (Barcoded materials) | 1,109 | 1,083 | -2.3% |
| Checkout Statistics by FK Patron Type: | | | |
| Student Circulation | 3,414 | 3,743 | 9.6% |
| Faculty & Staff Circulation | 982 | 911 | -7.2% |
| Other System Borrowers (FK ILL) | 65 | 50 | -23.1% |
| Guest Patron (Courtesy) Circulation | | | |
| Community Borrowers | 1,220 | 1,763 | 44.5% |
| Public School Borrowers | 54 | 158 | 192.6% |
| Special | 12 | 7 | -41.7% |
| Total Guest Patron Circulation | 1,286 | 1,928 | 49.9% |
| Total All Patron Checkout Statistics | 5,747 | 6,632 | 15.4% |
| INTERLIBRARY LOAN | | | |
| Books borrowed from other libraries: | | | |
| Number of books borrowed | 29 | 32 | 10.3% |
| Number of periodical articles borrowed | 85 | 62 | -27.1% |
| Total borrowed | 114 | 94 | -17.5% |
| Books loaned to other libraries: | | | |
| Number of books loaned | 71 | 41 | -42.3% |
| Number of periodical articles loaned | 55 | 12 | -78.2% |
| Total loaned | 126 | 53 | -57.9% |
| MAINE INFO NET/INNREACH | | | |
| Number of books borrowed | 563 | 435 | -22.7% |
| Number of books loaned | 376 | 380 | 1.1% |
| REQUESTOR FUNCTION | | | |
| Number of books borrowed | 940 | 811 | -13.7% |
| Number of books loaned | 886 | 856 | -3.4% |
| ELECTRONIC COLLECTION | | | |
| Total full text online article requests (ebSCO only) | 21,657 | 23,492 | 8.5% |
| ATTENDANCE | | | |
| Total by gate count | 44,750 | 43,813 | -2.1% *est |
| Total by on campus FTE (Fall12=602), Fall13= 616 | 74 | 71 | -4.3% |
| Total by on campus HC (Fall12=673), Fall13= 690 | 66 | 63 | -4.5% |