

Appendix C
Services

	FY2015	FY2016	% change
REFERENCE & INSTRUCTION			
Informational Reference Transactions	593	493	-16.9%
Reference Transactions at other service points	178	160	-10.1%
Directional Reference Transactions	130	51	-60.8%
Computer Assistance (both inst. and gen.)	259	277	6.9%
General Trans. Serv. Pts. (does not include Ref and IT)	275	338	22.9%
Bibliographic Sessions	36	33	-8.3%
CIRCULATION			
Total Circulation Transactions	15,693	12,075	-23.1%
Circulation (checkouts only)	6,450	4,995	-22.6%
By on campus FTE	10.73	7.87	-26.7%
Circulating (stacks) collection (checkouts)	1,967	1,582	-19.6%
Reserve Circulation (checkouts)	1,559	1,869	19.9%
Reference/Special Collection Circ. (checkouts)	7	5	-28.6%
Media	1,911	1,089	-43.0%
Inhouse Circulation (Barcoded materials)	1,219	1,114	-8.6%
Checkout Statistics by FK Patron Type:			
Student Circulation	2,952	2,132	-27.8%
Faculty & Staff Circulation	686	890	29.7%
Other Borrowers (FK ILL)	47	44	-6.4%
Guest Patron (Courtesy) Circulation			
Community Borrowers	1,397	823	-41.1%
Public School Borrowers	147	117	-20.4%
Special	3	12	300.0%
Total Guest Patron Circulation	1,547	952	-38.5%
Total All Patron Checkout Statistics	5,232	4,018	-23.2%
INTERLIBRARY LOAN			
Books borrowed from other libraries:			
Number of books borrowed	12	34	183.3%
Number of periodical articles borrowed	70	44	-37.1%
Total borrowed	82	78	-4.9%
Books loaned to other libraries:			
Number of books loaned	47	39	-17.0%
Number of periodical articles loaned	9	9	0.0%
Total loaned	56	48	-14.3%
MAINE INFO NET/INNREACH			
Number of books borrowed	762	293	-61.5%
Number of books loaned	399	384	-3.8%
REQUESTOR FUNCTION			
Number of books borrowed	809	845	4.4%
Number of books loaned	708	625	-11.7%
ELECTRONIC COLLECTION			
Total full text online article requests (ebSCO only)	20,130	22,241	10.5%
ATTENDANCE			
Total by gate count	47,090	48,373	2.7% *est
Total by on campus FTE (Fall14=601), Fall15= 635	78	76	-2.3%
Total by on campus HC (Fall14=603), Fall15= 728	78	66	-14.8%