

Appendix C

Services

	FY2016	FY2017	% change
REFERENCE & INSTRUCTION			
Informational Reference Transactions	493	539	9.3%
Reference Transactions at other service points	160	131	-18.1%
Directional Reference Transactions	51	45	-11.8%
Computer Assistance (both inst. and gen.)	277	241	-13.0%
General Trans. Serv. Pts. (does not include Ref and IT)	338	326	-3.6%
Bibliographic Sessions	33	25	-24.2%
CIRCULATION			
Total Circulation Transactions	12,075	10,018	-17.0%
Circulation (checkouts only)	4,995	4,497	-10.0%
By on campus FTE	7.87		-100.0%
Circulating (stacks) collection (checkouts)	1,582	1,562	-1.3%
Reserve Circulation (checkouts)	1,869	1,457	-22.0%
Reference/Special Collection Circ. (checkouts)	5	6	20.0%
Media	1,089	608	-44.2%
Inhouse Circulation (Barcoded materials)	1,114	1,594	43.1%
Checkout Statistics by FK Patron Type:			
Student Circulation	2,132	1,831	-14.1%
Faculty & Staff Circulation	890	652	-26.7%
Other Borrowers (FK ILL)	44	46	4.5%
Guest Patron (Courtesy) Circulation			
Community Borrowers	823	570	-30.7%
Public School Borrowers	117	29	-75.2%
Special	12	8	-33.3%
Total Guest Patron Circulation	952	607	-36.2%
Total All Patron Checkout Statistics	4,018	3,136	-22.0%
INTERLIBRARY LOAN			
Books borrowed from other libraries:			
Number of books borrowed	34	10	-70.6%
Number of periodical articles borrowed	44	31	-29.5%
Total borrowed	78	41	-47.4%
Books loaned to other libraries:			
Number of books loaned	39	42	7.7%
Number of periodical articles loaned	9	13	44.4%
Total loaned	48	55	14.6%
MAINE INFO NET/INNREACH			
Number of books borrowed	293	266	-9.2%
Number of books loaned	384	390	1.6%
REQUESTOR FUNCTION			
Number of books borrowed	845	778	-7.9%
Number of books loaned	625	535	-14.4%
ELECTRONIC COLLECTION			
Total full text online article requests (ebSCO only)	22,241	16,049	-27.8%
ATTENDANCE			
Total by gate count	48,373	37,931	-21.6%
Total by on campus FTE (Fall15=635), Fall16=	811	78	47
Total by on campus HC (Fall15=728), Fall16=	1076	78	35
			-54.8%