

Services

	FY2017	FY2018	% change
REFERENCE & INSTRUCTION			
Informational Reference Transactions	539	420	-22.1%
Reference Transactions at other service points	131	100	-23.7%
Directional Reference Transactions	45	66	46.7%
Computer Assistance (both inst. and gen.)	241	186	-22.8%
General Trans. Serv. Pts. (does not include Ref and IT)	326	234	-28.2%
Bibliographic Sessions	25	10	-60.0%
CIRCULATION			
Total Circulation Transactions	10,018	9,255	-7.6%
Circulation (checkouts only)	4,034	3,721	-7.8%
By on campus FTE			
Circulating (stacks) collection (checkouts)	1,562	1,333	-14.7%
Reserve Circulation (checkouts)	1,457	1,462	0.3%
Reference/Special Collection Circ. (checkouts)	6	9	50.0%
Media	608	590	-3.0%
Inhouse Circulation (Barcoded materials)	1,594	484	-69.6%
Checkout Statistics by FK Patron Type:			
Student Circulation	1,831	1,514	-17.3%
Faculty & Staff Circulation	652	804	23.3%
Other Borrowers (FK ILL)	46	28	-39.1%
Guest Patron (Courtesy) Circulation			
Community Borrowers	570	476	-16.5%
Public School Borrowers	29	33	13.8%
Special	8	10	25.0%
Total Guest Patron Circulation	607	519	-14.5%
Total All Patron Checkout Statistics	3,136	2,865	-8.6%
INTERLIBRARY LOAN			
Books borrowed from other libraries:			
Number of books borrowed	10	14	40.0%
Number of periodical articles borrowed	31	58	87.1%
Total borrowed	41	72	75.6%
Books loaned to other libraries:			
Number of books loaned	42	23	-45.2%
Number of periodical articles loaned	13	5	-61.5%
Total loaned	55	28	-49.1%
MAINE INFO NET/INNREACH			
Number of books borrowed	266	274	3.0%
Number of books loaned	390	387	-0.8%
REQUESTOR FUNCTION			
Number of books borrowed	788	727	-7.7%
Number of books loaned	535	519	-3.0%
ELECTRONIC COLLECTION			
Total full text online article requests (ebSCO only)	16,049	11,901	-25.8%
Total Full Text - from ALL Resources	21,721	22,062	1.6%
ATTENDANCE (we no longer take a traditional gate count)			
Average # of people in the library at any given time		Weekdays	Weekends
(weekends include Fridays)	FY2018	10	5