

Services

		FY2018	FY2019	% change
REFERENCE & INSTRUCTION				
Informational Reference Transactions		420	374	-11.0%
Reference Transactions at other service points		100	88	-12.0%
Directional Reference Transactions		66	95	43.9%
Computer Assistance (both inst. and gen.)		186	184	-1.1%
General Trans. Serv. Pts. (does not include Ref and IT)		234	202	-13.7%
Bibliographic Sessions		10	14	40.0%
CIRCULATION				
Total Circulation Transactions		9,255	10,290	11.2%
Circulation (checkouts only)		3,721	3,973	6.8%
By on campus FTE				
Circulating (stacks) collection (checkouts)	Loc.Type	1,333	1,079	-19.1%
Reserve Circulation (checkouts)	Loc.Type	1,462	1,632	11.6%
Media	Loc.Type	590	911	54.4%
2 hour (no overnight) Reserve	ItemType	937	1,101	17.5%
DVD	ItemType	507	748	47.5%
Checkout Statistics by FK Patron Type:				
Student Circulation		1,514	1,601	5.7%
Faculty & Staff Circulation		804	521	-35.2%
Other Borrowers (FK ILL)		28	17	-39.3%
Guest Patron (Courtesy) Circulation				
Community Borrowers		476	1,057	122.1%
Public School Borrowers		33	29	-12.1%
Special		10	2	-80.0%
Total Guest Patron Circulation		519	1,088	109.6%
Total All Patron Checkout Statistics		2,865	3,227	12.6%
INTERLIBRARY LOAN				
Books borrowed from other libraries:	T. Borrowed	72	64	-11.1%
Number of books borrowed		14	10	-28.6%
Number of periodical articles borrowed		58	54	-6.9%
Books loaned to other libraries:	T. Loaned	28	28	0.0%
Number of books loaned		23	18	-21.7%
Number of periodical articles loaned		5	10	100.0%
MAINE INFO NET/INNREACH				
Number of books borrowed		274	383	39.8%
Number of books loaned		387	325	-16.0%
REQUESTOR FUNCTION				
Number of books borrowed		727	753	3.6%
Number of books loaned		519	378	-27.2%
Total All Items Borrowed from Off-Campus		1,073	1,200	11.8%
Total All Items Loaned to Off-Campus		934	731	-21.7%
ELECTRONIC COLLECTION				
Total full text online article requests (ebSCO only)		11,901	5,331	-55.2%
Total Full Text - from ALL Resources		22,062	22,883	3.7%
ATTENDANCE (we no longer take a traditional gate count)				
Average # of people in the library at any given time		FY2018	FY2019	
(weekends include Fridays)	Wkdays	10	7	-0.3
	Wkends	5	5	0.0