

Services

	ACRL Q#	FY2019	FY2020	% change
REFERENCE & INSTRUCTION				
Informational Reference Transactions	64-65	374	252	-32.6%
Reference Transactions at other service points	64	88	22	-75.0%
Electronic Reference Transactions	67	33	78	136.4%
Presentations, Number of (BI Sessions)	70	14	19	35.7%
Presentations, Attendance at	71	144	288	100.0%
CIRCULATION				
Circulation (initial checkouts only - no reserves)		2,341	1,633	-30.2%
Reserves		1,632	1,440	-11.8%
Equipment from reserves		n/a	573	
Total (no equipment)	60a	n/a	2,500	
ELECTRONIC CIRCULATION				
Ejournals: Unique Item Requests (sim.to FT dwnlds)	63	n/a	9,280	***
Emedia All - emedia and ebooks (uniq. Titles)	60b	n/a	631	
Ebooks (Cloud Library Checkouts)	<i>comment 60b</i>	312	481	54.2%
LENDING TO OTHER LIBRARIES				
Interlibrary Loan: books (w/all)(returnables)		18	19	5.6%
interlibrary Loan: articles (w/all)(Non-returnables)		10	2	-80.0%
Maine Info Net/InnReach (w/state) (returnables)		325	272	-16.3%
Requestor Function (w/UMS) (returnable)		378	284	-24.9%
Total Loaned:	81	731	577	-21.1%
Total Returnable:	81a	721	575	-20.2%
Total Non-returnable:	81b	10	2	-80.0%
BORROWING FROM OTHER LIBRARIES				
Interlibrary Loan: books (w/all)(returnables)		10	12	20.0%
interlibrary Loan: articles (w/all)(Non-returnables)		54	37	-31.5%
Maine Info Net/InnReach (w/state) (returnables)		383	350	-8.6%
Requestor Function (w/UMS) (returnable)		753	518	-31.2%
Total Borrowed:	82	1,200	917	-23.6%
Total Returnable:	82a	1,146	880	-23.2%
Total Non-returnable:	82b	54	37	-31.5%
Student Enrollment*				
Full-Time Equivalents (FTE)	90	957	891	-6.9%
Full-Time Undergraduate	91a	581	552	-5.0%
Part-Time Undergraduate	91b	1,213	1,037	-14.5%
Total Headcount	91e	1,794	1,892	5.5%
ATTENDANCE (we no longer take a traditional gate count - and not required for IPEDS)				
Average # of people in the library at any given time		FY2019	FY2020	
(weekends include Fridays)	Wkdays	7	7	
	Wkends	5	6	
Hours open (standard semester week)		91	91	**

*College Navigator data from IR department

**not counting shutdown in spring 2020

***Ejournals use now totals reports from Ebsco, Gale, Proquest, and individually purchased.