Appendix C

Electronic Book Use Statistics by Vendor

Ebsco Report (counter 5)			**FY2020**
Total Item Requests			51
Unique Title Requests			39

Ebsco Report (counter 4)	FY2018	FY2019	FY2020
Title Requests	14	4	39
Section Requests	64	6	N/A

Ebookcentral Report (counter 5)			**FY2020**
Total Item Requests			719
Unique Title Requests			206

Ebookcentral Report (counter 4)	FY2018	FY2019	FY2020
Title Requests	23	27	16
Section Requests	4913	2963	2635

Gale Report (counter 5)			**FY2020**
Total Item Requests			382
Unique Title Requests			280

Gale Report (counter 4)	FY2018	FY2019	FY2020
Section Requests	54	354	407

R2Library Report (counter 5)			**FY2020**
Total Item Requests			78
Unique Title Requests			4

R2Library Report (counter 4)	FY2018	FY2019
Section Requests	36	9

Springer Report (counter 5)			**FY2020**
Total Item Requests			135
Unique Title Requests			102

Springer Reports (counter 4)	FY2018	FY2019	FY2020
Section Requests	2070	1317	460

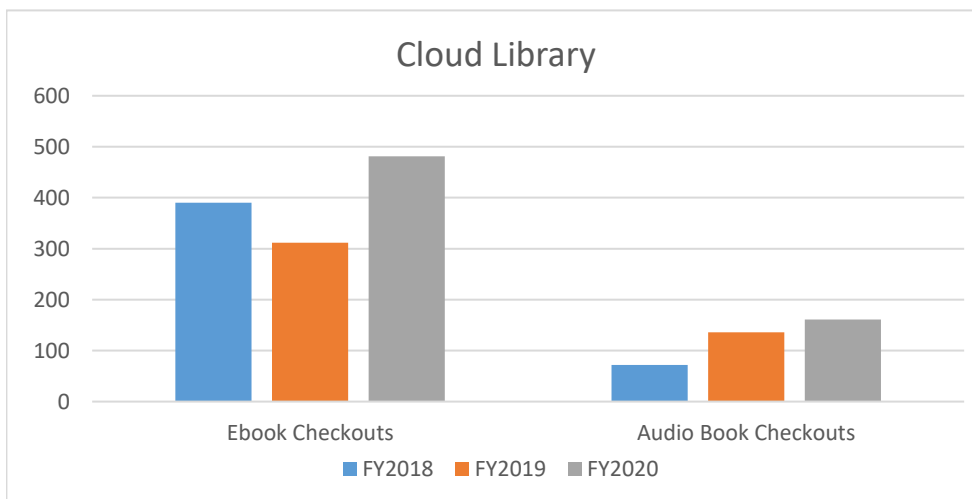| Annual Counter 5 Total Requests		
	2020	
	Item	**Unique Title**
Ebsco	51	39
Ebookcentral	719	206
Gale	382	280
R2Library	78	4
Springer	135	102
Total Requests	**1365**	**631**

Counter 5 Transition:

Vendors finalized their switch from counter 4 to counter 5 in January 2020. This is the final year couter 4 will be included in the Annual Report. Counter 5 represents usage as follows:

Total Item Requests: Combines all "requests" for interactions with a title. That is all full text views plus chapter downloads (plus print requests, etc.).

Unique Title Requests: The number of times an ebook was accessed in a single patron's session. If a single user downloads multiple chapters from an ebook, or accesses the ebook several times during a session, all of these count as 1 unique title request.

No emedia data was available for this year.

Cloud Library	FY2018	FY2019	FY2020
Ebook Checkouts	390	312	481
Audio Book Checkouts	72	136	161

Cloud Library data is a count of ebook and audio book checkouts only and cannot be compared to or included with the other ebook or emedia data.