Troubleshooting access to articles in PubMed/NIH

- If you are getting a 404 error page on the PubMed/NIH when you click on an article in OneSearch that takes you there,

- There are two options you can try without leaving OneSearch. You can also try this for any similar issue not related to PubMed/NIH

- To start, in the record of the article you want, and next to the “Full Text Online” option, you will see a “More Options” drop-down arrow.

  Bats and Coronaviruses
  by Banerjee, Arinjay; Kulcsar, Kirsten; Misra, Vikram
  Viruses, 01/2019, Volume 11, Issue 1
  Bats are speculated to be reservoirs of several emerging viruses in coronaviruses (CoVs).

  You click on the “More Options” drop-down arrow to see if there is another place you can get your article.
• If you have an alternative option, like it shows you in the example, you can click on it to take you to your article in a different database. In this case, ProQuest.

![ProQuest](image1)

• If there is no alternative option or the alternative option doesn’t work, you can click on the “Preview” option

![Preview](image2)

• Then, scroll down until you find the “Source”

![Source](image3)

• Before clicking on the source, copy the title of your article, then click on the source title; in this case “PubMed.” When you do, it will take you to that location.

![PubMed](image4)
• When you are there, paste your article title into the new location and search.

• You should see your article show up in the results.

• Sometimes, this might be all you need to do. But sometimes you may need to follow the Full-Text option through a couple of clicks to get to it.

• But eventually, you get there.

If you continue to have trouble finding your article(s), please don’t hesitate to send me what you are looking for, and I will look for you, even on weekends.

Sofia Birden – sbirden@maine.edu
207-834-7527