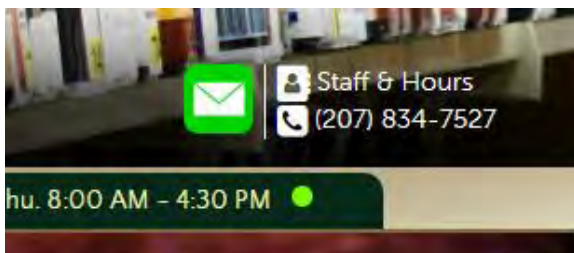
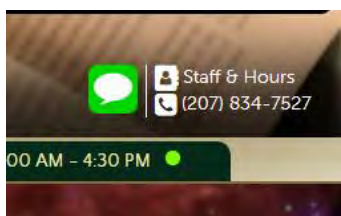


Welcome to a brief tutorial on Blake Library's virtual reference.



Blake library staff are available to help in ways other than the telephone.

To reach library staff through the chat services, you can click on the chat icon found on the left side of every page.



Whenever you find that the chat service is offline, you can still email us.



When you click on the email icon, a new page will open up with links to email addresses, hours, and general information you may find helpful.

### Reference Hours and Contacts

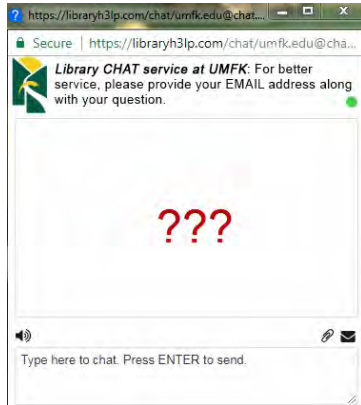
#### EMAIL Contacts:

- Reference and General help: Sofia Birden [sbirden@maine.edu](mailto:sbirden@maine.edu)
- Circulation, Reserves, and Interlibrary Loan help: Debra Durkin [debra.durkin@maine.edu](mailto:debra.durkin@maine.edu)

#### Reference Hours:

Days	Times
<b>Walk-up/Phone:</b>	
Monday - Thursday:	8am - 9pm
Friday:	8am - 4:30pm
Sunday:	1pm - 5pm
<b>Chat Online:</b>	
Monday - Friday:	8am - 4:30pm

Please know that sometimes the chat service shows available but library staff was called away from the desk. Know that we would never intentionally ignore you.



If after waiting a bit and you still don't get an answer, please email us.

You can find our contact information on the Staff & Hours pages. We will get back to you as soon as possible.

